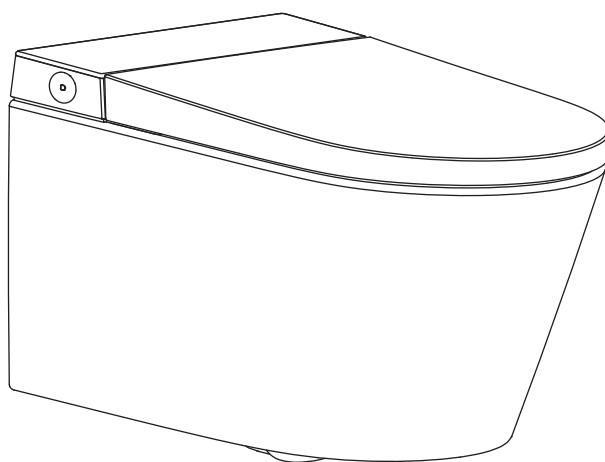


Installation Instructions

CHANSON INTELLIGENT TOILET WH

K-40684T-0



KOHLER CHINA INVESTMENT CO., LTD
NO.158, JIANG CHANG SAN ROAD, JINGAN DISTRICT,
SHANGHAI, PRC
POST CODE: 200436

THE BOLD LOOK
OF **KOHLER**®

CAUTION

- ⚠ **WARNING:** This product must be grounded safely. Only connect to exclusive 220V~, 50Hz, 10A circuit which protected by Ground-Fault Circuit-Interrupters (GFCI's) or Earth-Leakage protector.
 - ⚠ **DANGER:** Risk of electric shock. Disconnect the power supply before operation.
 - ⚠ **WARNING:** Risk of electric shock. Connect only to a circuit protected by a Ground Fault Circuit Interrupter (GFCI) or an Earth Leakage Circuit Breaker (ELCB).
 - ⚠ **CAUTION:** There is risk of hazardous gases. If a new toilet is not installed immediately, a piece of rag can be temporarily covered over the ground outfall.
- NOTE:** Comply with all local plumbing and electrical codes.
- NOTE:** Receptacles installed in bathroom to be located at least 1 meter from a bathtub or shower if practical.
- Observe all local plumbing and building codes.
 - Carefully inspect the new toilet for damage.
 - The power supply and water pipes shall be installed in a wall-mounted configuration.
- ⚠ **WARNING:** Risk of electric shock, fire, or personal injury.
 - ⚠ ⚠ **WARNING:** Must use 10A electrical outlet.

Before installation

Before installation, be sure to carefully read the instruction manual and install strictly in accordance with its instructions. After reading, store this manual in a conspicuous place for safekeeping. To avoid injury to users and others and property damage, strictly comply with all safety warnings and precautions.

Safety Precautions

- ⚠ This product is a fixed appliance and should be installed and fixed in a specific location by professionals.
- ⚠ The old aging water supply hose can not be used, otherwise it might cause leakage, fire or electrical shock. Installation of the bidet seat should include specified components and new water supply hose.
- ⚠ The water supply pressure range of this product must be minimum water pressure 0.07MPa(Static pressure) maximum water pressure 0.74MPa(Static pressure).
- ⚠ If the power cord is damaged, it must be changed by specialist of the manufacturer, its maintenance department or other similar departments.
- ⚠ This product must be grounded securely. Make sure to provide grounding protection for the AC socket, and use the three-pin socket for the grounding wire. If you are not sure if it is grounded securely, ask a qualified electrician or service person to check and verify the condition.
- ⊗ Users should not disassemble household appliances by themselves and should not change internal wiring, components and protective devices, otherwise it may cause fire or electric shock
- ⊗ Do not pour water or detergent onto the product or the power plug. Doing so may cause fire or electric shock.
- ⊗ Do not handle the electrical plug with wet hands. Doing so may cause electrical shock.
- ⊗ It is prohibited to use other electric appliances in the same socket. It is strictly forbidden to connect power supply to electrical appliances from lamp holders with sockets. Otherwise, it may cause a fire or an electric shock.
- ⊗ It is forbidden to use the power extension or unstable loose outlet, otherwise it may cause fire or electrical shock.
- ⊗ This product is an electrical appliance. Do not place it where it may be splashed with water. Do not allow urine or other liquids to come into contact with the unit.
- ⊗ Do not put hand or other staff over the outlet of air dryer or block the outlet of air dryer. Doing so may cause burn and electrical shock.
- ⊗ Do not lay on side or upside the product during the electrical circuit, to avoid fire or burning.
- ⊗ Users should not replace fuses in household appliances and power supplies with ordinary conductors or fuses with current capacity exceeding the specified value.
- ⊗ Users should not change the setting values of low voltage circuit breakers or residual current operated protectors on their own.
- ⊗ Please ensure that the power socket wiring used for the product complies with national standards (left neutral wire and right live wire) and cannot be reversed.
- ⊗ This product must be connected to standard sockets and wiring at 220 V/50 Hz with a load current of at least 10A, and the sockets must be equipped with ground fault breakers or ground leakage protectors or similar highly sensitive, rapid leakage switches (rated sensitive current below 10 mA).

-
-  Do not throw cigarettes and other burning stuff into toilet, otherwise it might cause fire.
 -  The outlet shall be installed in a location not subject to water splashes. Use of a waterproof outlet is recommended.
 -  During use, please fully insert the power plug into the power socket and keep the power plug in good contact with the socket, otherwise it may cause electric shock or fire.
 -  When unplugging the power plug from the socket, hold the plug body and do not apply tension to the power cord.
 -  When the product moves from cold or wet environment into normal room temperature, wait for 2 hours until the condensation water is fully volatilized. Doing so can prevent the product from electrical short-circuit.
 -  If the product produces abnormal noise, abnormal odor, abnormal temperature or malfunction, please stop using it immediately, unplug the power plug, close the water supply valve, and contact the service provider in time.

Note: During thunderstorms, disconnect the power plug.

Note: Do not place or store product where it can fall or be pulled into a tub or sink.

Note: Do not reach for a product that has fallen into water. Unplug immediately.

Note: Do not stand on the ceramic toilet, and do not hit the ceramic, to avoid damage and water leakage.

Note: Do not embed cementitious material (cement mortar) to toilet base, to avoid toilet cracking.

Note: Do not apply excessive force or impact. Do not stand on the seat, lid, or unit. Do not place heavy objects on them.

Note: Do not use lacquer thinner, petrol, liquid medicine, detergent, insecticide, toilet cleanser and scrubbing brush to clean the product.

Note: Do not use water sources other than tap water, as this may cause skin irritation or other issues.

Note: Do not expose the product to direct sunlight, as it may cause discoloration and affect remote control reception.

Note: This product is equipped with a soft-closing seat cover. Do not push the toilet seat closed, or damage may occur.

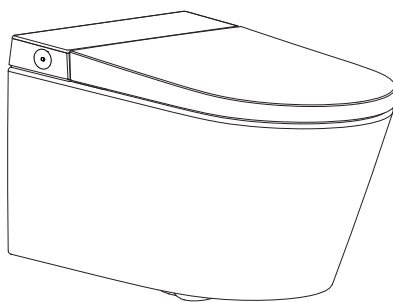
Note: Do not connect the water inlet hose to the outlet of a water heater. Ensure the inlet water temperature is between 3°C - 35°C. Exceeding the specified range may cause the internal heating components to malfunction or damage the product.

Note: Do not lean against the seat cover when using the product, to avoid damage.

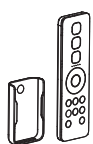
Note: Do not flush newsprint, diapers, sanitary napkins or other items that can easily block the toilet.

-  When installing, disassembling, repairing, and maintaining the product, you must unplug the power supply and close the water supply valve.
-  Do not use the product in environments below 0°C. To prevent damage caused by freezing, take insulation measures to raise the ambient temperature.
-  This product is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety. Patients with heart conditions should use the product with caution.
-  Children should be supervised to ensure they do not play with the product.
-  If the product is not to be used for an extended period, the power supply must be cut off and the water in the toilet and piping must be drained.
-  The drainage pipe connected to this product must be connected to the sewage system.

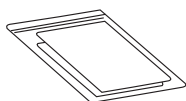
List of materials



Main Unit



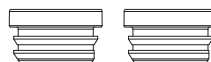
Remote Control Components



Installation Manual



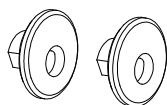
Battery



Decorative Cap



Velcro



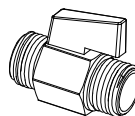
Transition Piece



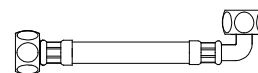
Locking Nut (M12)



Rubber Washer

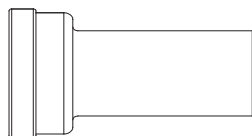


Ball Valve

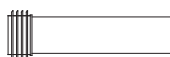


Hose

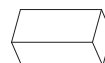
Required accessories for in-wall tank



Extended drain pipe+ Gasket



Flush pipe+ Gasket

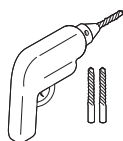


Silicone sponge

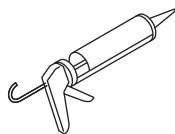


Bolts

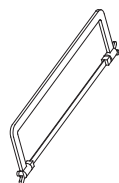
Tools and materials (not supplied with the product)



Drill
(with 1/4" drill bit)



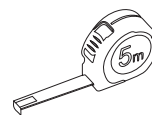
Caulk gun



Saw



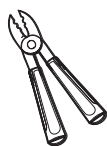
Marker



Tape measure



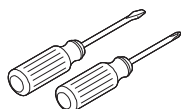
Assorted spanners



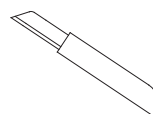
Wire stripper



File



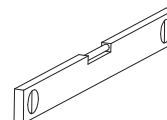
Assorted screwdrivers



Cutter



Teflon tape

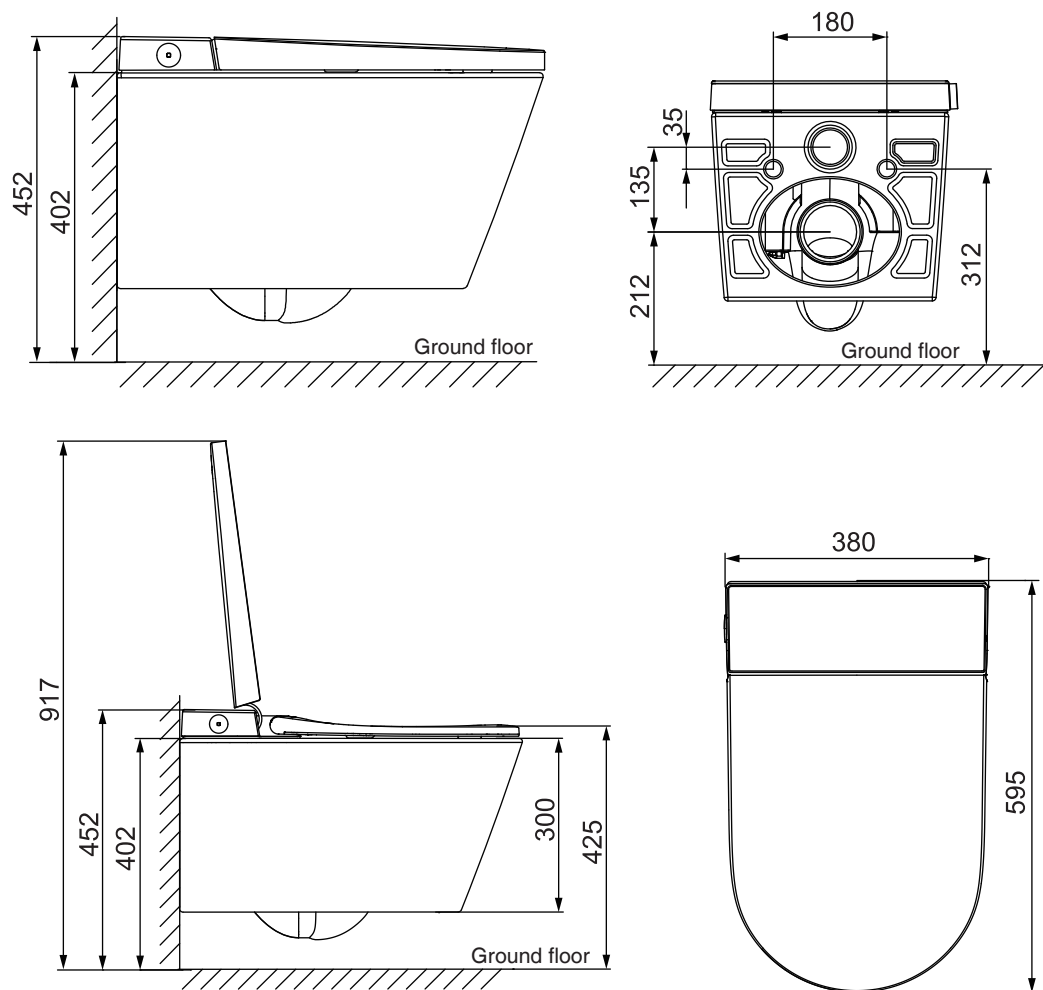


Spirit level

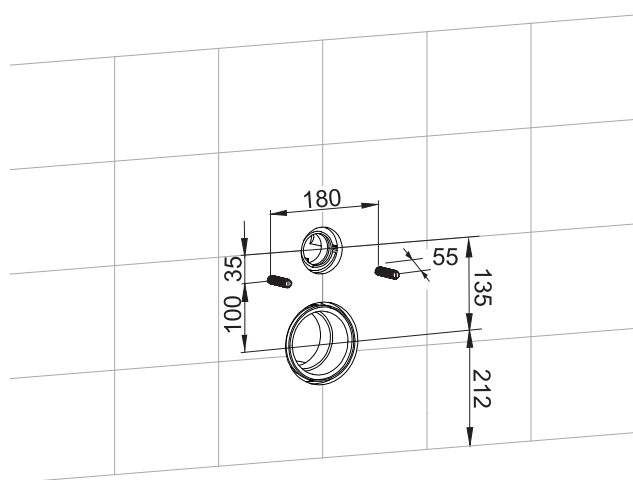
Intorduction to overall diagram

Technical drawings

Unit: mm

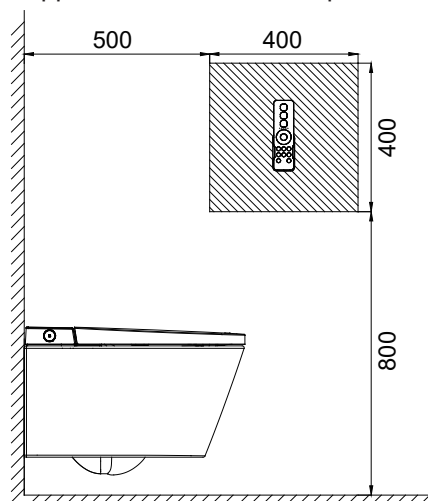


Installation dimensions (Unit: mm)



Recommended dimensions for remote control installation location.

Suitable remote control installation location, the opposite wall is also acceptable.



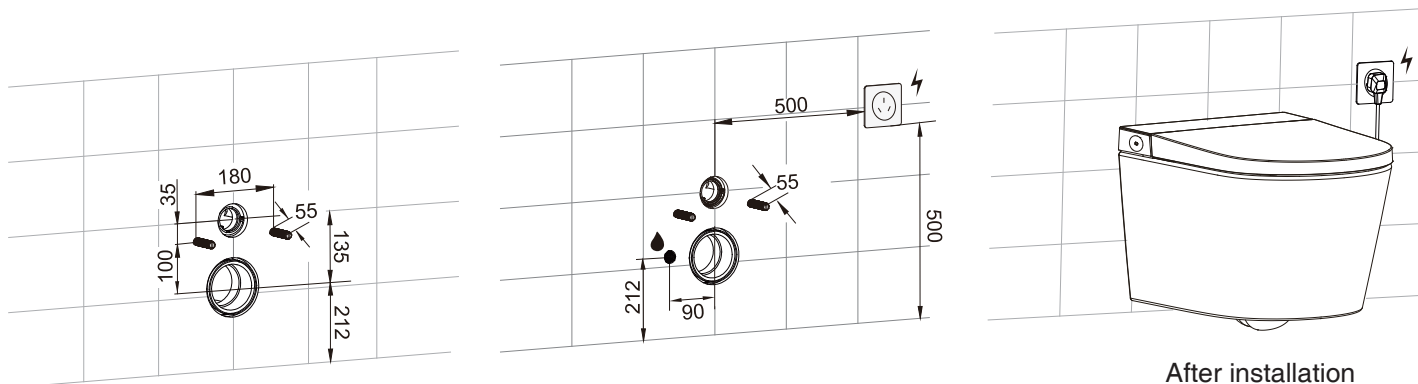
Kohler reserves the right to change the dimensions indicated in the drawing at any time without prior notice.

Preparation before toilet installation

A. Pre-installation confirmation

Unit: mm

1. Circuit pre-installation: Reserve one power outlet (with ground) at the location shown below.
2. Waterway pre-installation: Reserve pipeline for water supply hose.
3. Installation dimensions
4. Water & Electricity pre-installation dimensions



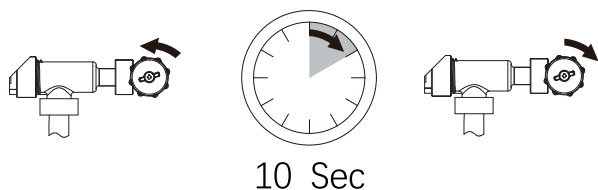
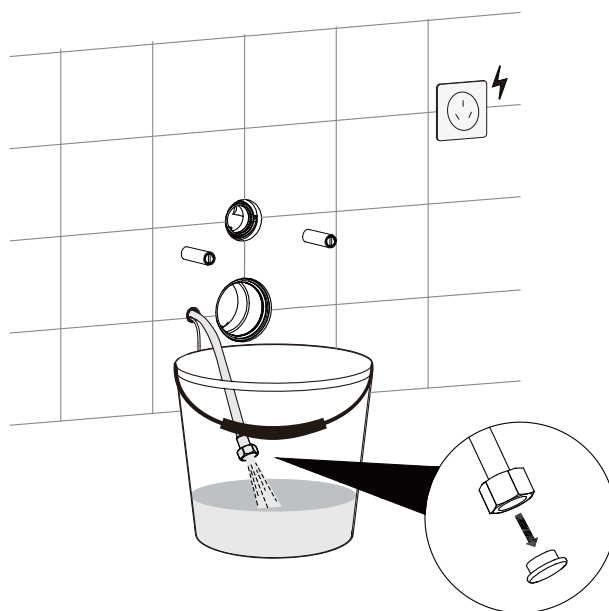
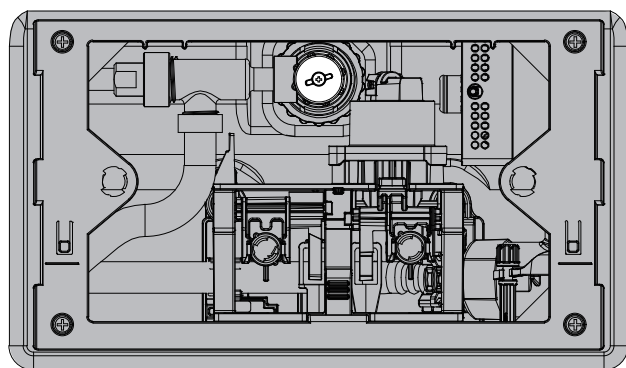
After installation

B. Before installation

Minimum static water pressure: 0.08+MPa (8.5+L/min), failure to meet this pressure will not achieve the best flushing effect.

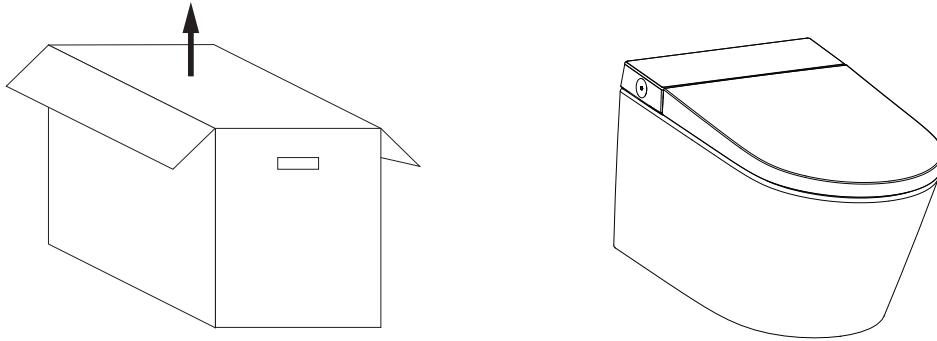
Note: Apply the methods below if you don't have water pressure testing device.

Open the angle valve to check the water volume. If the water volume after 10 seconds is greater than 1.42L, then it is OK to proceed installation.

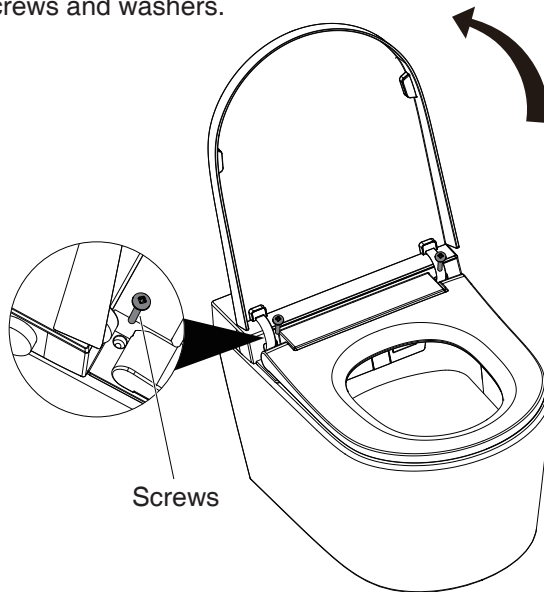


Installation Procedures

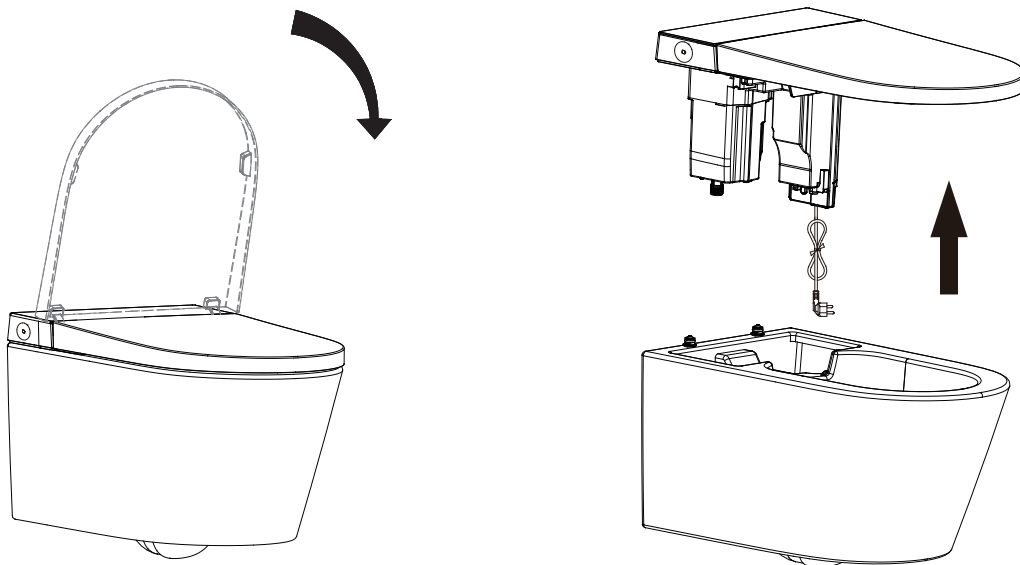
1. Unpack and confirm the list of materials.



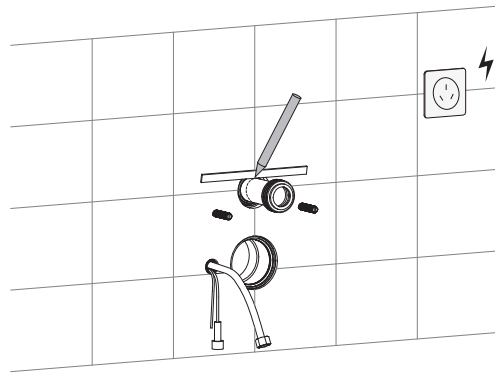
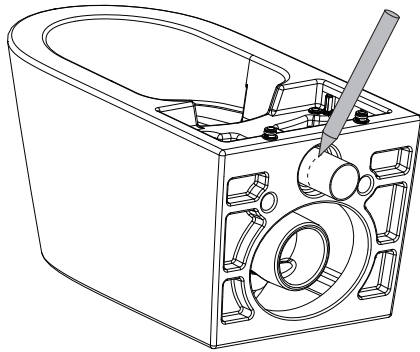
2. Open the cover, then remove screws and washers.



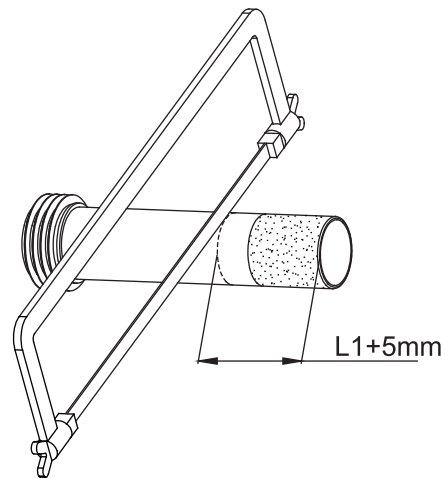
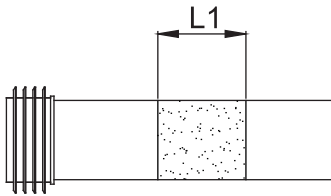
3. Close cover and seat, and then remove the bidet. Be careful not to damage the product.



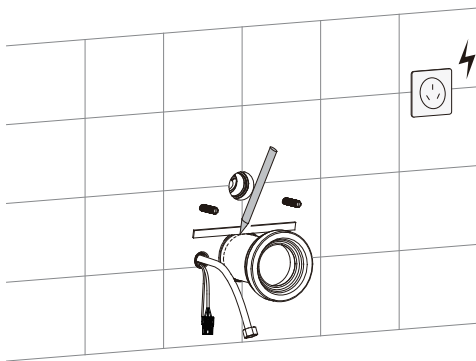
4. Measure the flush pipe.



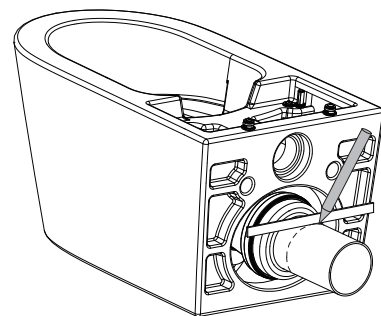
5. Cut the excess length of flush pipe.



6. Measure the drain pipe.

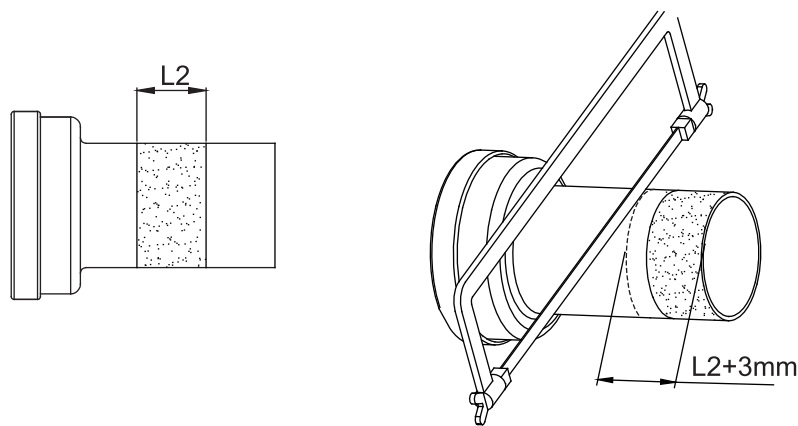


①

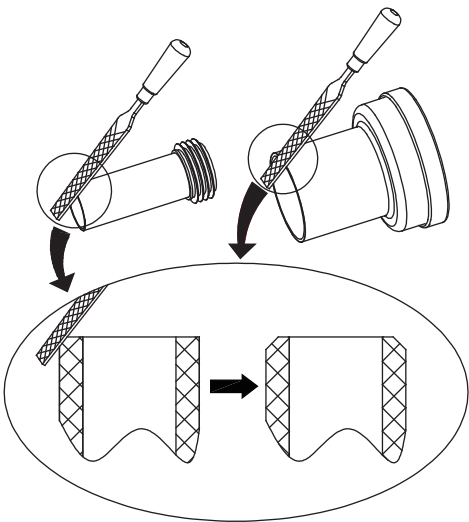


②

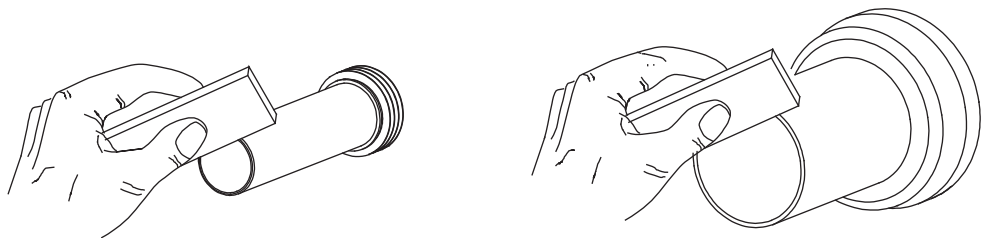
7. Cut the excess length of drain pipe.



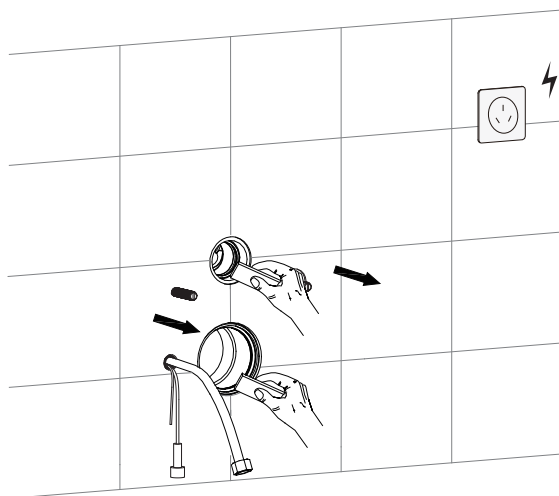
8. Bevel and deburr the sharp edges.



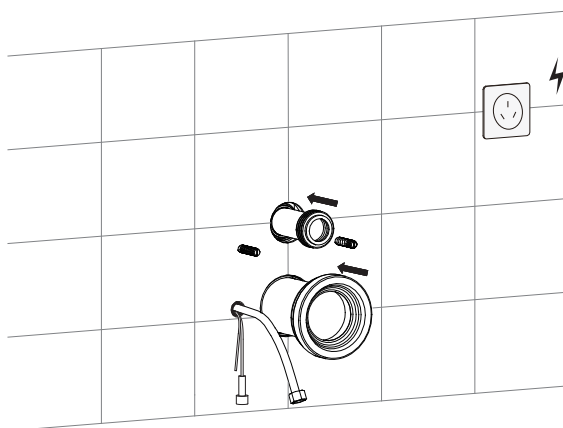
9. Apply silicone oil on the cutting surface.



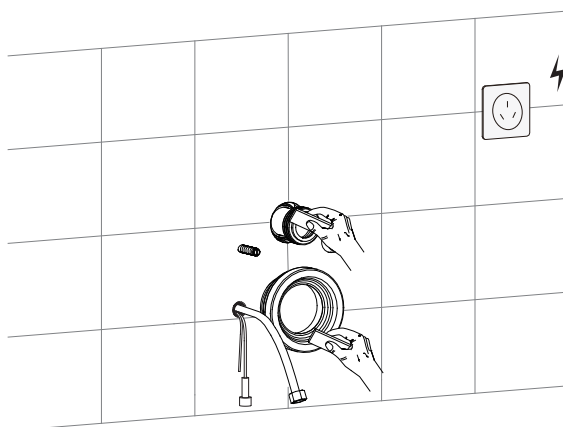
10. Apply silicone oil on the in-wall flush pipe and drain pipe orifice.



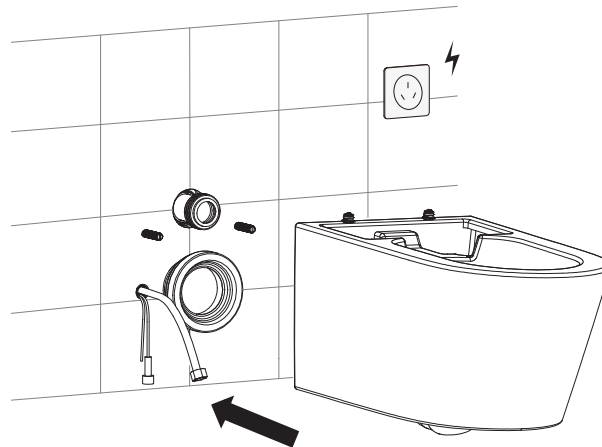
11. Mount the flush pipe and drain pipe.



12. Apply silicone oil on the flush pipe and drain pipe.

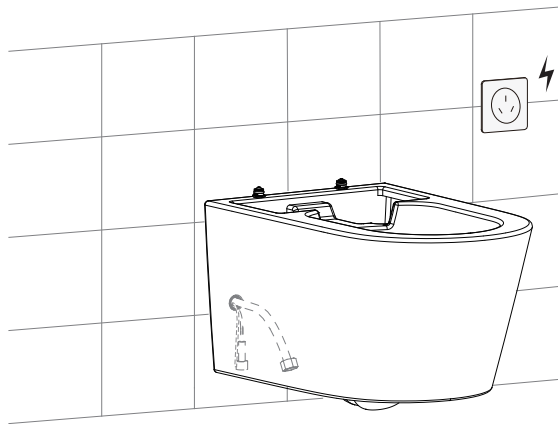


13. Place the toilet against the wall.

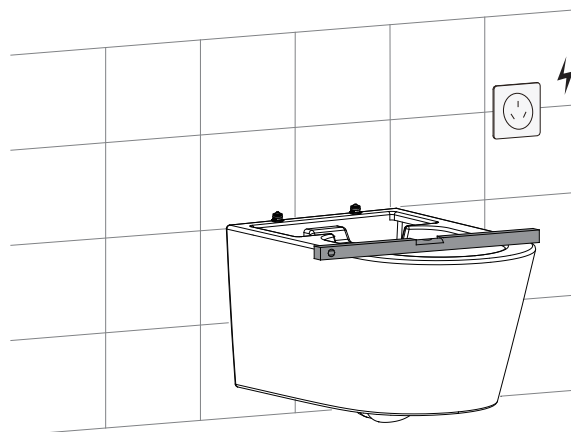


*The toilet is heavy, and it needs to carry it by two people

14. Pass the water supply hose, deodorizing line and air pump flush pipe through the toilet.

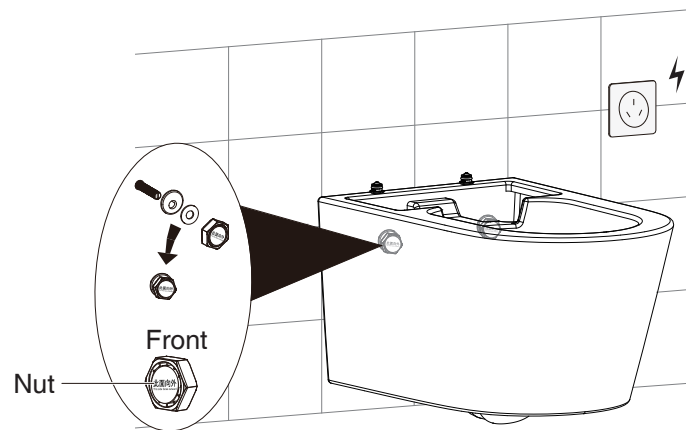


15. Level the toilet.



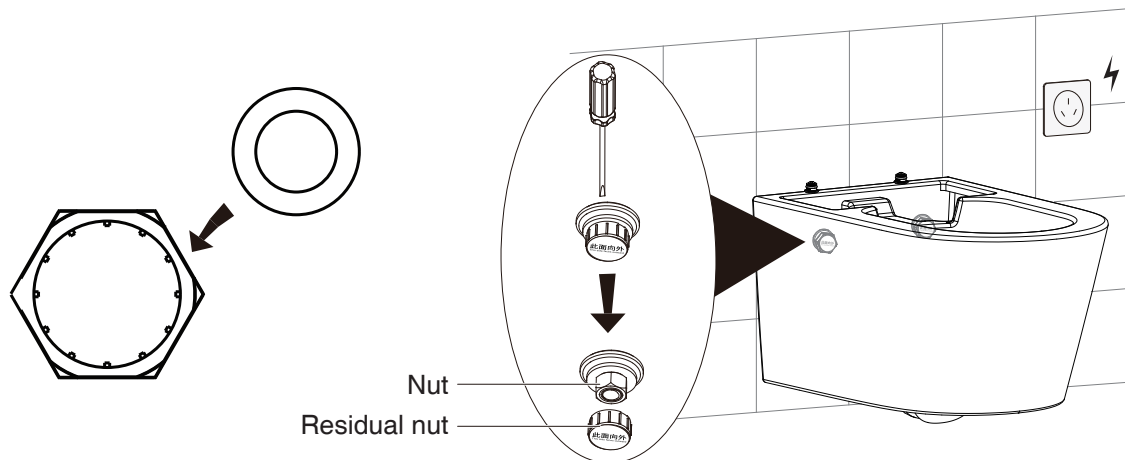
16. Place gaskets and lock nuts.

Note: Pay attention to the direction of the nut when screwing it in.

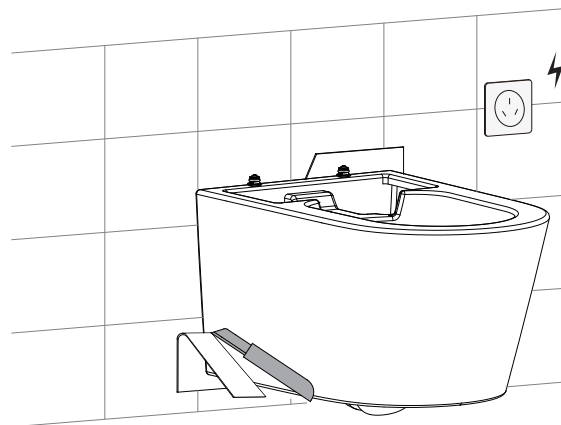


17. The nut is tightened until the outer plastic ring falls off, indicating that it has been locked in place.

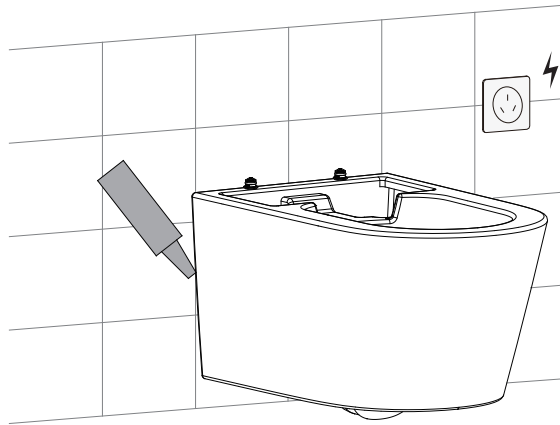
Use a screwdriver to pry out the residual nut. After removing the residual nut, there is no need to tighten the metal nut again, as shown in the following figure:



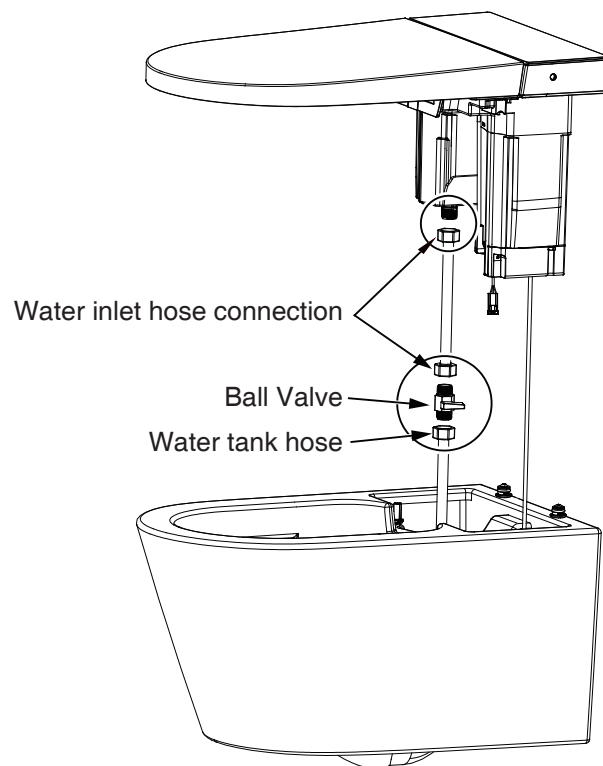
18. Cut off the excess pad.



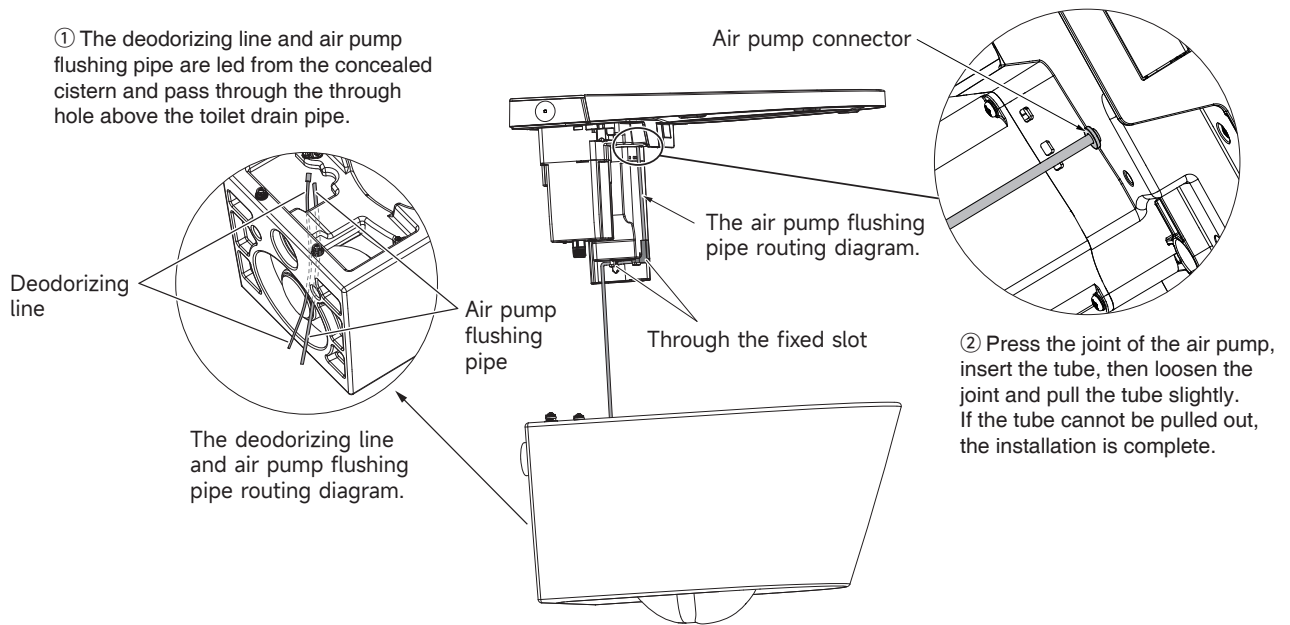
19. Seal gap around toilet with sealant.



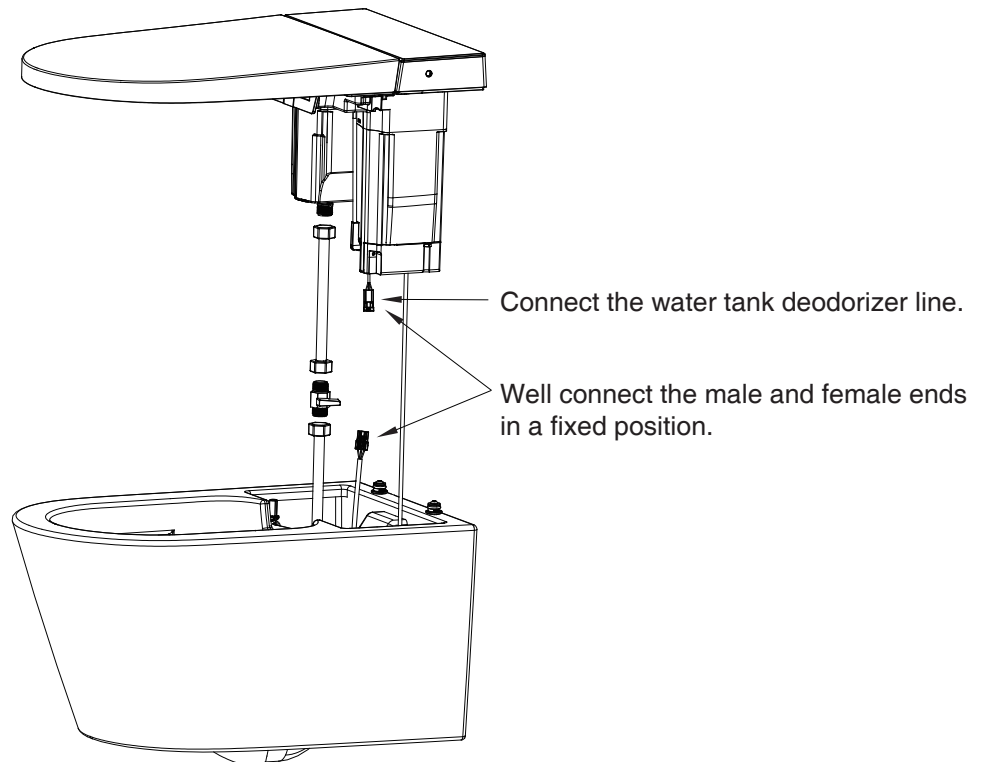
20. Connect bidet and toilet water supply hose with a ball valve.



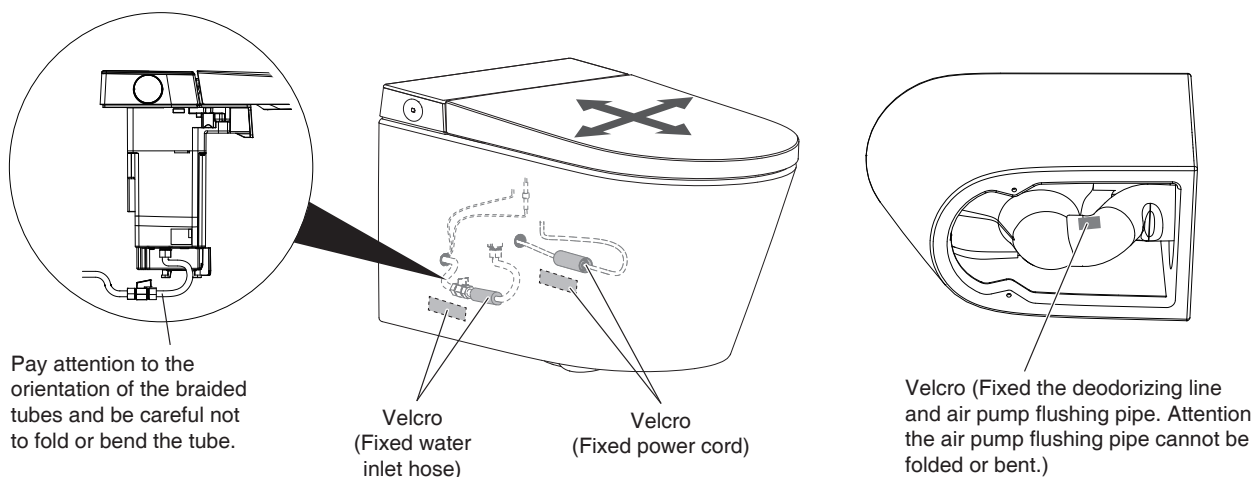
21. The deodorizing line and air pump flushing pipe pass the through hole above the toilet drain pipe.
 Pass the air pump flushing pipe through the fixed slot and connect it to the air pump connector at the cover end.



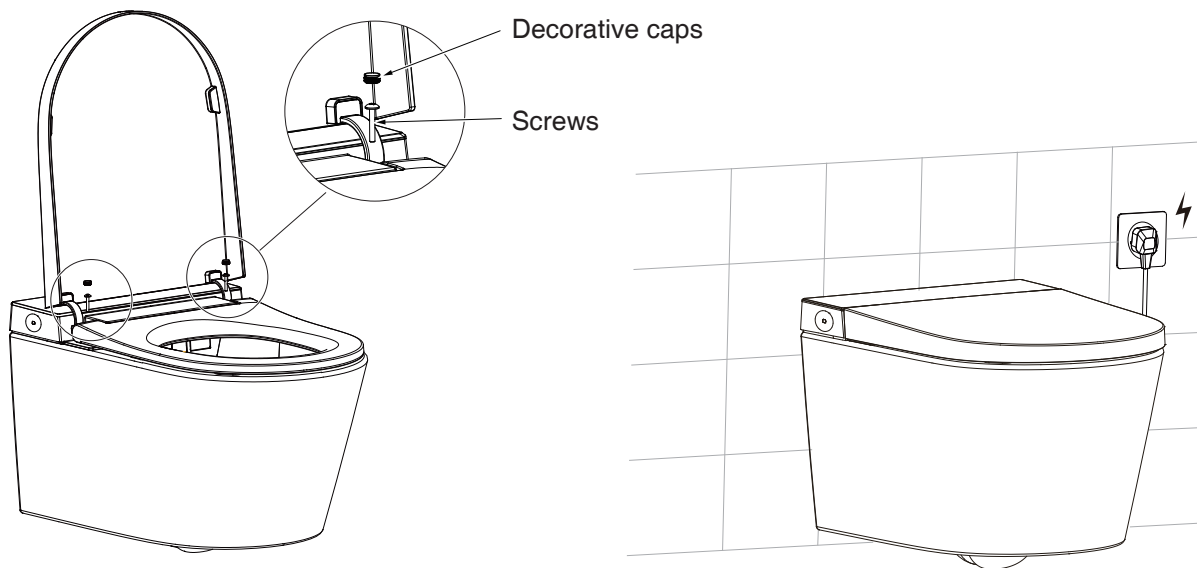
22. The deodorizing line is connected to the connector at the bidet end through a plug-in method.



23. Place the electronic bidet seat into the toilet and adjust the alignment so that the gaps are even. and the power cord, water inlet hose, deodorizing line, and air pump flushing pipe are wrapped with Velcro and fixed at the following indicated positions.



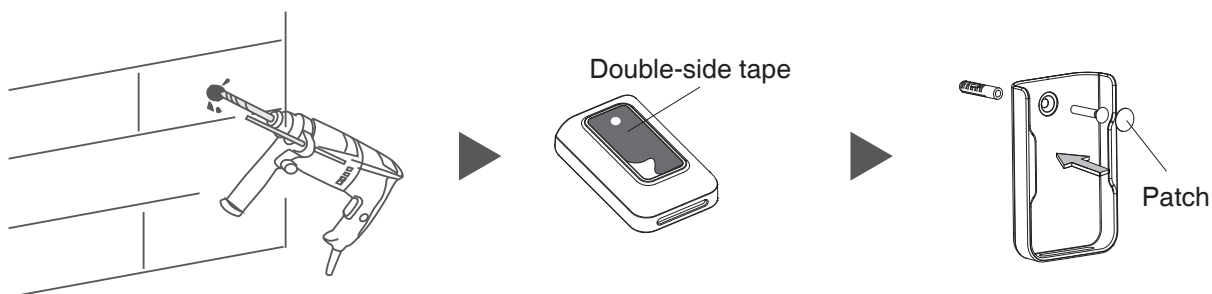
24. Open cover, install screws and decorative caps and then lock tight. Close cover and seat. Finish installation.



Remote control installation

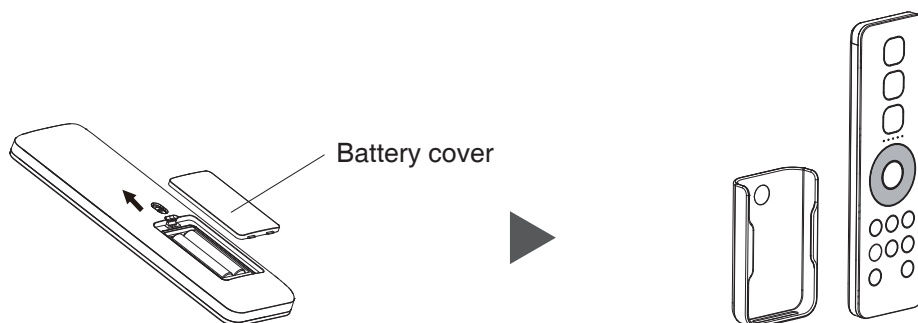
Remote control hanger installation:

1. Drill a 6 mm diameter hole in the wall to a depth of about 35 mm.
2. Tear off the double-sided adhesive sticker on the back of the hanger.
3. Install the expansion pipe into the wall hole, and align it with the hanger hole. Attach the double-sided adhesive sticker on the back of the hanger to the wall, lock the screw, and tear off the double-sided adhesive sticker on the back of the patch and stick it on.



Battery installation:

1. Install the new battery into the remote control and cover the battery cover.
2. Put the remote control in the hanger.



Battery type: LR03 / AAA alkaline dry cell

 Battery installation and use precautions:

1. The original dry cell batteries are non-rechargeable. Do not recharge them.
2. Insert the batteries according to the "+" and "-" markings in the battery compartment. Do not insert them in reverse.
3. Remove exhausted batteries and dispose of them safely. Do not discard them carelessly.
4. Do not heat or disassemble the battery, or dispose of it in water or fire.
5. Do not connect the "+" and "-" terminals with metal wire, etc., and do not place it together with metal necklaces, hairpins, etc.
6. Do not mix old and new batteries, or batteries of different models or brands.
7. Do not use batteries with peeling casings, and do not use rechargeable batteries instead of dry cells.
8. When not in use for an extended period, remove the batteries from the product and store them securely, keeping them out of the reach of infants and young children.

Notice:

1. When determining the installation location, ensure that the remote control can be easily reached by the user when seated on the toilet seat.
2. Do not install or use the product in a damp environment. Do not place it where it may be splashed with water.
3. The double-sided tape on the back of the remote control holder is only for pre-positioning during installation. The screws provided in the accessory pack must be used for final secure fixing.

Troubleshooting Guide

This guide is for general assistance purposes only. A Kohler-authorized service representative or a qualified electrician should be able to resolve all electrical issues. For warranty service, please contact your local dealer or distributor.

Problem	Cause	Solution
1. No flushing	A. Water supply hose buckling causes block B. Angle valve is off C. Water supply is cut off	A. Straighten the hose to remove the kink B. Turn on the angle valve C. Restore the water supply
2. Poor flushing	A. Water supply hose is kinked B. Angle valve is not fully turned on C. Filter is clogged	A. Straighten the hose to remove the kink B. Turn on the angle valve fully C. Clean the filter
3. The water is not hot	A. The water temperature is not set properly	A. Adjust the water temperature
4. Low seat temperature	A. The seat temperature is not set properly B. In standby mode or energy saving mode	A. Adjust the seat temperature B. Switch to functional mode and wait for 3+ minutes
5. Low dryer temperature	A. The dryer temperature is not set properly	A. Adjust the dryer temperature
6. Dryer not blowing	A. In standby mode or energy saving mode	A. Switch to functional mode to use dry function
7. Spray wand cannot retract	A. Power off B. Get stuck by impurities	A. Push back the spray wand gently and put power on B. Remove the impurities
8. Spray wand cannot stretch out	A. Power off B. The user hasn't sat down in the sensing area of the seat	A. Turn on the power B. Adjust position on seat to activate the sensor
9. Remote control dont work	A. The positive and negative direction of the batteries is incorrect	A. Reinstall the batteries, ensuring correct polarity
10. Malfunction of deodorization	A. The user hasn't sat down in the sensing area of the seat B. Deodorization function continues after user leaves	A. Adjust position on seat to activate the sensor B. It is normal for the deodorizing function to continue operating after user leaves, for complete odor removal
 CAUTION	If the problem cannot be resolved as per above solutions, please disconnect the power and contact service providers.	
	If the power leakage protection switch always trips, it means that the product is leaking. Please disconnect the power and contact service providers.	

