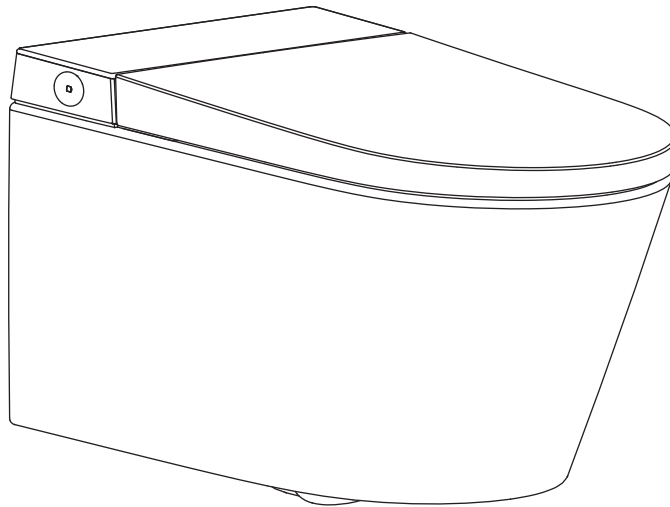


Homeowners Guide

CHANSON INTELLIGENT TOILET WH

K-40683T-0



KOHLER CHINA INVESTMENT CO., LTD
NO.158, JIANG CHANG SAN ROAD, JINGAN DISTRICT,
SHANGHAI, PRC
POST CODE: 200436

Thank You for Choosing KOHLER Company

Thank you for choosing a Kohler product. Kohler craftsmanship offers you a rare combination of proven performance and graceful sophistication that will satisfy you for years to come. The dependability and beauty of your Kohler product will surpass your highest expectations. We are very proud of our products here at Kohler and we know you will be too.

Please take a few minutes to study this Homeowners Guide. Pay special attention to the care and cleaning instructions.

All information in this manual is based upon the latest product information available at the time of publication. At Kohler, we constantly strive to improve the quality of our products. We reserve the right to make changes in product characteristics, packaging or availability at any time without notice.

Scan for manuals



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Cautions and Warnings

- ☐ If the power cord is damaged, it must be changed by specialist of the manufacturer, its maintenance department or other similar departments.
- ☐ Minimum inlet water pressure: 0.07 MPa (dynamic pressure), Maximum inlet water pressure: 0.74 MPa.
- ☐ During installation, the new hose set and other attached or specified components that are supplied with the unit should be used, and the old hose set should not be reused.
- ☐ This product must be grounded safely. Only connect to exclusive 220V~, 50Hz, 10A circuit which protected by Ground-Fault Circuit-Interrupters (GFCI's) or Earth-Leakage protector.

WARNING

-  **WARNING:** If one ignores the content of this sign and makes a mistake during operation, it may result in serious injuries or even death to personnel.
- ☐ Before powering on, it is necessary to ground according to the requirements specified in the manual.
 - ☐ When installing this toilet, do not use any gel materials (such as cement mortar). Because the thermal expansion of gel materials (cement mortar) may cause the base of the toilet to crack or be damaged. Kohler will not be responsible for any toilet breakage caused by the installation with gel materials (cement mortar).
 - ☐ Be careful not to damage the product. Please do not flush items such as newsprint, disposable diapers, feminine sanitary pads, etc., which are prone to clogging, into the toilet. Do not use the force of gravity to strike the ceramic to prevent damage and leakage. Do not use it in an environment below 0°C.
 - ☐ **The risks of electric shock or product damage.** Do not immerse the product in water.
 - ☐ **The risk of product damage.** Do not connect the power supply before the installation is completed. This may cause the product to malfunction.
 - ☐ When using electrical appliances, especially when children are present, one should follow basic safety precautions, which include the following:
 - DANGER - Reducing the risk of electric shock:**
 - Do not place this product where it could fall or be pulled into a bathtub or sink.
 - Do not place or drop this product into water or other liquids.
 - Do not touch the product if it has fallen into water. Disconnect the power plug immediately.
 - ☐ Do not use this product under any of the following conditions: The power cord, plug, or the product itself is damaged; The product is not functioning properly; The product has been dropped into water.
 - ☐ Keep the power cord away from heated surfaces.
 - ☐ Do not allow water to splash onto the power plug.

CAUTION

-  **CAUTION:** If the contents of this mark are ignored and the product is operated incorrectly, personal injury or property damage may result.
- ☐ The remote control shall only be used to control the appliance when it is within the user's line of sight to the toilet.
 - ☐ **Risk of product damage.** Do not install where water may splash onto the unit.
 - ☐ **Risk of product damage.** Do not install the product in excessively humid locations where moisture may condense on the product surface. Always ensure adequate ventilation in the operating environment to prevent damage to electronic components.
 - ☐ **Risk of product damage or property damage.** Forcing or pulling the water hose connections may cause water leakage.
 - ☐ **Risk of product damage.** Do not apply excessive force to the nozzle, otherwise the product may be damaged.
 - ☐ **Risk of product damage.** In areas where water in the pipes may freeze, take measures to insulate the water pipes. Any water remaining inside the product may freeze during winter storage.
 - ☐ In warm climates, the thermal protector may trip during storage or transportation, causing the product to stop working. Before reinstallation or use, ensure the product has cooled to room temperature.

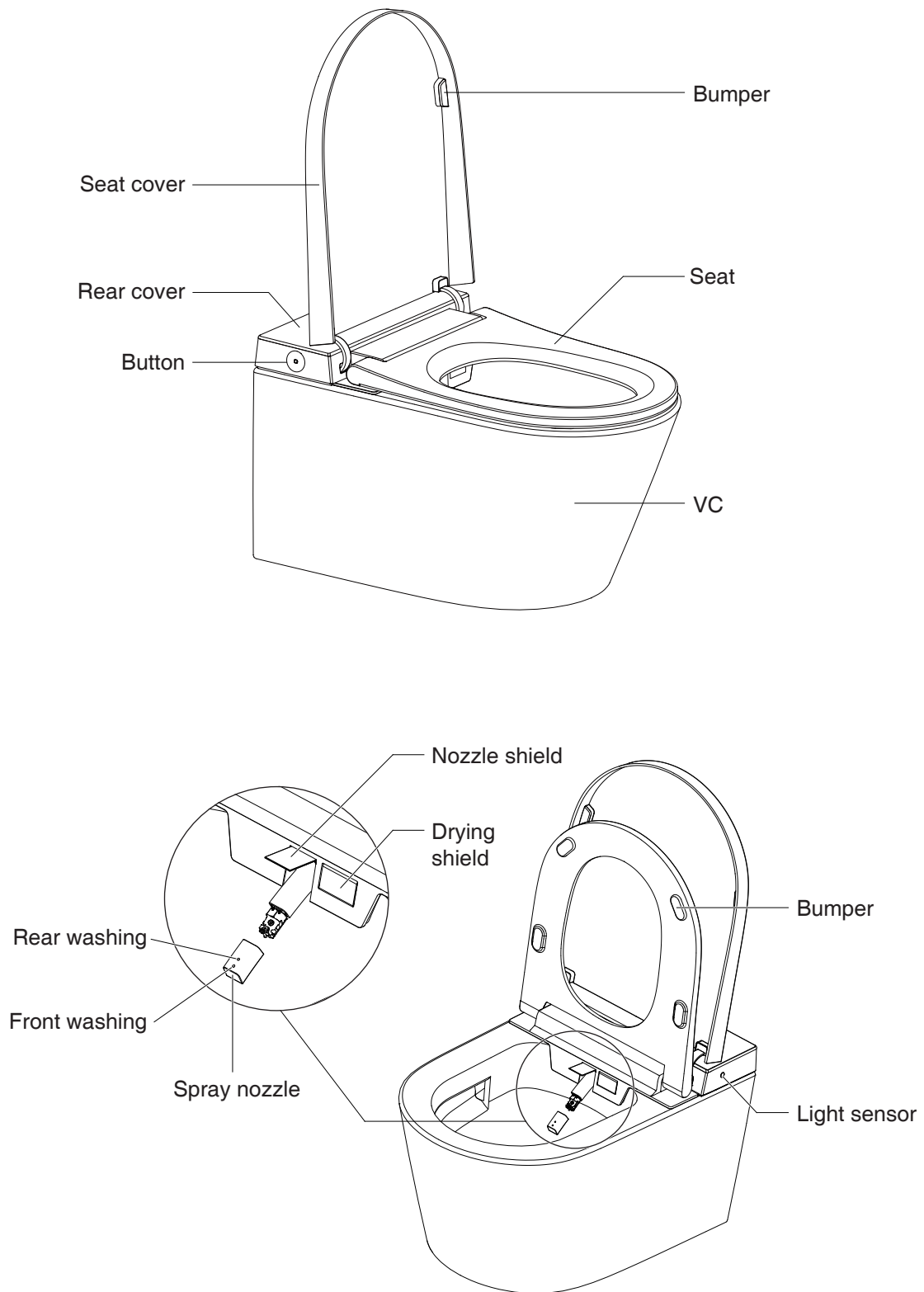
Safety Precautions(cont.)

WARNING – To prevent low-temperature burns, electric shock, fire, or personal injury.

- Children, elders or those with disabilities from their body, sensitivity or mental disabilities or lacking of common sense should not use or get close to this product unless under close tutelage. Children are not allowed to use or touch this product. Do not leave children alone in a room with such product.
 - For those children and the elderly who are unable to adjust the temperature, they should ask for help to adjust seat temp, flush temp and wind temp of bidet seat to the proper gears.
 - Exposed skin should not make contact with the heated seat for too long a time to prevent low temperature burning.
- ☐ Use this product only in the manner described in the manual. Do not use attachments not recommended by Kohler, such as angle valves, etc.
 - ☐ Do not lean against the seat cover when using the product, to avoid damage .
 - ☐ Install the product correctly in accordance with the installation instructions.
 - ☐ Only qualified professionals may repair this product. Do not attempt to repair the product yourself, otherwise the warranty will be void.
 - ☐ In the same room where the product is installed, it is necessary to install a water stop valve at the accessible position. In case of emergency, the water inlet can be cut off without using any tools. Otherwise, the unexpected failure may lead to the loss of users.
 - ☐ Do not drop or insert any objects into the pipes or openings.
 - ☐ Do not use the product outdoors or in areas where aerosol spray devices are being used. Also do not use the product in oxygen-rich environments.
 - ☐ The UV sterilization device must be serviced by qualified service personnel.
 - ☐ Use only the new hose set supplied with the appliance. The old hose set must not be reused.
 - ☐ After the user has disconnected the power supply, if the power needs to be reconnected, be sure to wait until the "beep..." tone has finished before turning the power back on.
 - ☐ If any of the following conditions are observed, do not continue using the product. Disconnect the power supply and simultaneously close the water inlet angle valve to stop the water supply.
 - Water leaks from the hose or the interior of the product.
 - The product shows cracks or damage.
 - Unusual sounds or noticeable odors are emitted from the product.
 - Smoke is detected from the product.
 - The product becomes abnormally hot.
 - ☐ Different types of batteries, or new and used batteries, should not be mixed.
 - ☐ Non-rechargeable batteries must not be recharged.
 - ☐ Exhausted batteries must be removed from the appliance and disposed of safely.
 - ☐ If the appliance is to be stored unused for a long period, the batteries should be removed.
 - ☐ The power terminals must not be short-circuited.
 - ☐ The remote control must not be placed where it may be exposed to water splashes.
 - ☐ Do not add bleach, preservatives, cleaning agents, or chemical substances into the tank or the ceramic interior, as they may cause damage to the components and pipes inside the tank and ceramic.

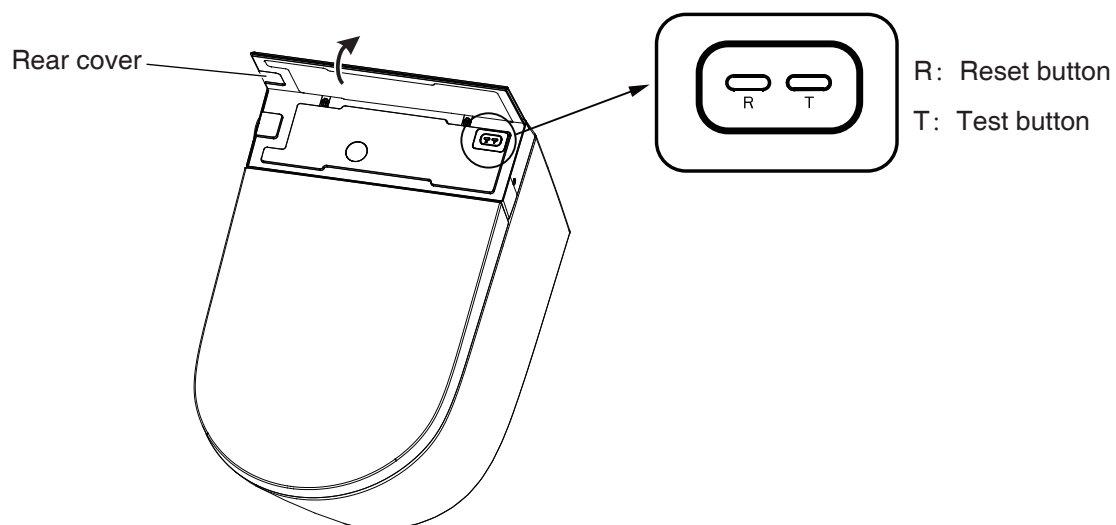
Technical Specification			
Flush volume		Average 4.6L, Full 5.8L, Half 4.0L	
Water efficiency grade*		Level II	
Inlet water pressure		Minimum 0.07 MPa (dynamic pressure), Maximum 0.74 MPa	
Rated pressure		220V~, 50Hz	
Rated power*		1020W	
Product dimensions		Approx. 595mm x 380mm x 452mm	
Product weight		Approx. 34.3 kg	
Inlet water temperature		1-35°C	
Ambient temperature		1-40°C	
Clean	Rear washing		Yes, adjustable
	Rotary washing		No
	Front washing		Yes, adjustable
	Water flow(at 0.2 MPa water pressure)		Max rear wash shall be no less than 500mL/min
	Water temperature		OFF(Room temperature) , 5-level (appr. 31-39°C)
	Cleaning time(Max.)		Approx. 180s
	Nozzle position adjustment		5-level
	Pulsate massage		No
	Oscillate		ON/OFF
		Safety device	Water overtemp protection
Backflow prevention			Check valve
Comfort function	Seat temp preservation	Temp adjustment	OFF, 5-level adjustment
		Safety device	Thermal fuse
	Cover		Auto-open, Remote control open
	Seat		Slow swing
	Dryer	Temperature adjustment	OFF, 5-level adjustment
		Safety device	Thermal fuse
	Automatic temperature control function		Water, wind, seat temperatures are adjusted automatically according to room temperature
	Deodorizing function		Yes
Remote control		Refer to the remote control user manual	
Sanita- tion	Nozzle cleaning		Yes
	Antibacterial material		Seat, Nozzle
	Antibacterial water		No
	UV sterilization		No
Other functions	Other safety device		Leakage protection device
	Auxiliary button		Yes
	Seating detection		Located inside the seat
	Night light		Yes, for interior toilet illumination only
	Cover auto-open/close		Microwave sensing
	Manual flushing		Yes
IOT function		No	
In-wall tank dimensions		Approx. 1256mm x 506mm x 114mm	
Flush panel dimensions		Approx. 245mm x 165mm	
In-wall tank driving method		Manual + Automatic	
Flush panel color		White	
Flush panel LED light color		No LED	
In-tank water inlet connector spec		G1/2"	
Bearing capability		Maximum 400kg	
Adjustable wall thickness		Approx. 20-60mm	
*The description of water efficiency label marked on Bidet: water efficiency label represents a compliance mark of the water efficiency grade etc. performance of Bidet. *Rated power: Under the condition of ambient temperature 23°C/73°F, water static pressure 0.18MPa±0.02MPa, water temperature 15°C/59°F, power toilet on, set water pressure, seat temperature, water temperature to the highest level in turn and perform one rear washing cycle. This product meets the cleaning rate requirements in GB/T 23131-2019. The optimal cleaning rate test method of this product: needs to adjust the position of the spray wand to the foremost end and the water pressure to the highest level, and turn on the mobile washing function at the same time. The above specifications are for the full-featured version. For specification differences of specific models, please refer to the product configuration table.			

Intorduction to Overall Diagram



Preparation Before Initial Use

Lift the rear cover, press the Reset button and the side button light will light up, indicating power on.



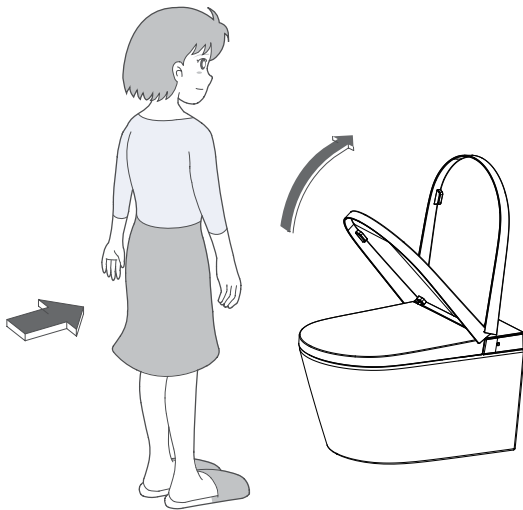
Warm reminder:

Press the Test button before use. The Reset button pops up, indicating that the leakage protection device working properly.

Cover Auto Open/close

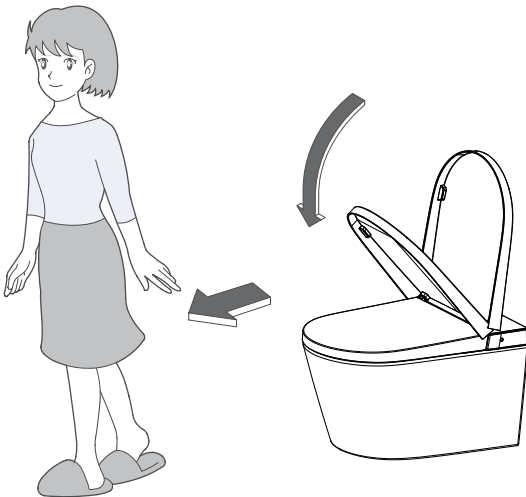
Only for the product with cover auto opening/closing function.

This function is turned off by default. For the first use, and can be turned on with remote control.



1. Approaching the toilet

When user enters the sensing range, the seat cover opens automatically.



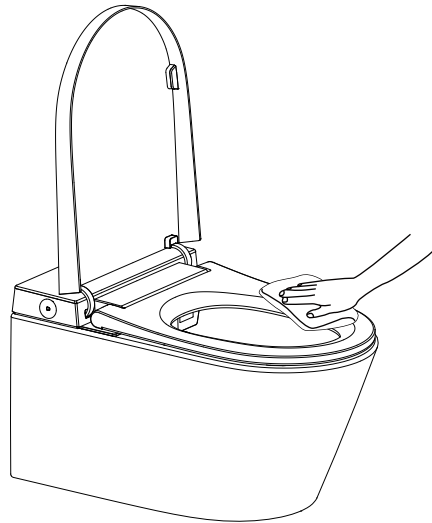
2. Leaving the toilet

The seat cover closes automatically after the sensor detects a period of inactivity.

Cleaning and Maintenance

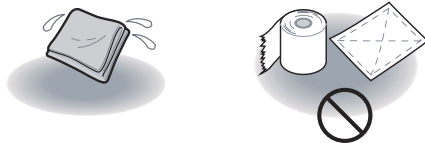
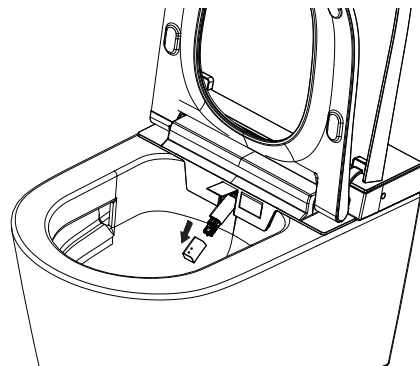
Main unit care and maintenance

- 1、 Disconnect the power supply
 - Shut off power supply before doing maintenance.
- 2、 Soft cloth wiping
 - Use only a soft, damp cloth to clean.
- 3、 Self-inspection
 - Once cleaning is completed and all surfaces are dry, re-connect the power plug.



Spray nozzle care and maintenance

- 1、 When unseated, short press “Rear Washing” button on side pannel, the nozzle will automatically extend out to allow access for cleaning.
- 2、 When the nozzle moves forward, the nozzle can be removed and cleaned separately.
- 3、 Use only a soft cloth or soft brush to clean. Do not pull or push the wand, to avoid damage.



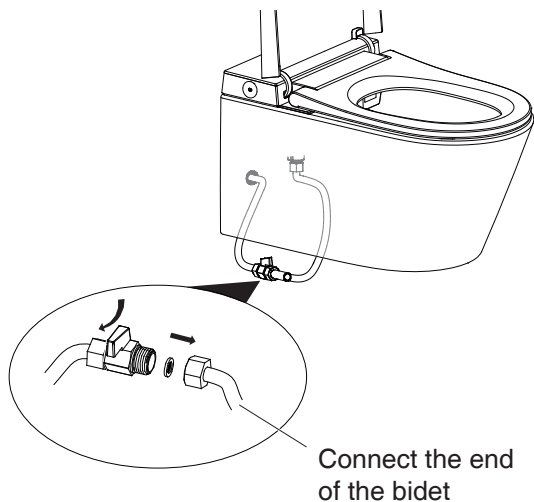
- 4、 Put the nozzle back on its original position and press "Stop" button to return the spray wand to its normal position.

Note: The spray wand will retract automatically after 10 minutes or when the user is seated.

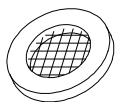
Filter maintenance

- If poor spray performance occurs under normal conditions:

1、 Turn off power and ball valve, unscrew water supply hose.



2、 Take out the filter.



3、 Clean out filter under running water.



4、 Reinstall filter and water supply hose, turn on ball valve and power.

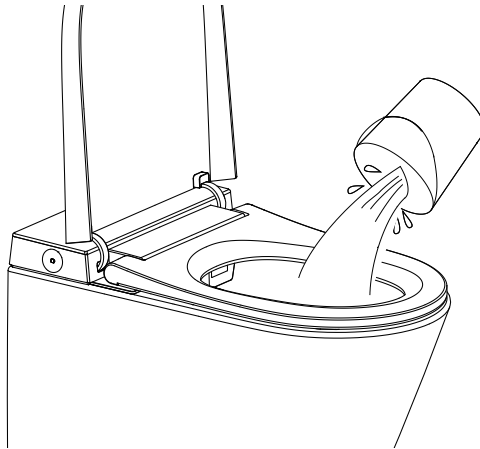
Emergency Troubleshooting

Power and water outage

1. Method for flushing the toilet during water and power outages.

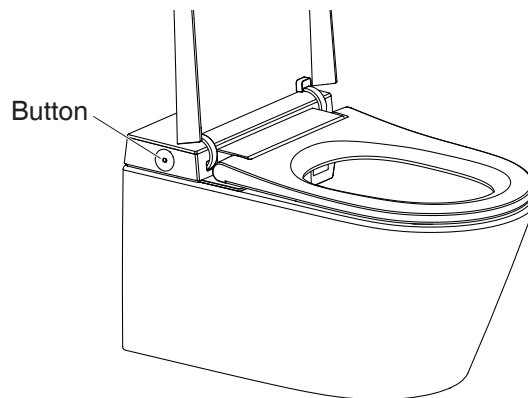
Fill around 8L water into a barrel and flush the ceramic bowl.

Note: Avoid water spilling from bowl.



Failure of remote control

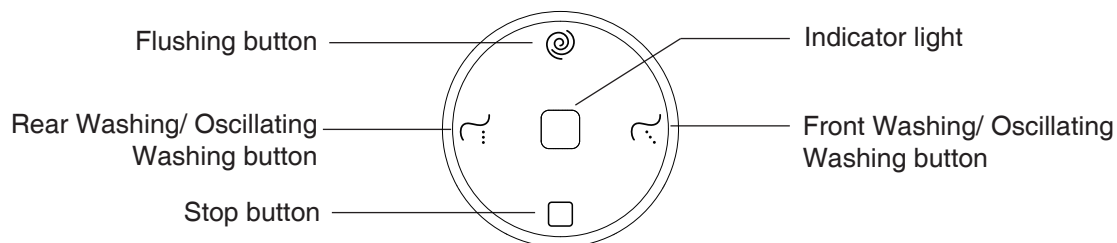
1. Operate via buttons on the main unit.



2. Battery replacement

- Take off the remote control from holder.
- Open the battery cover and replace the batteries.
- Put the remote control back.

Description of the Button Function



Flushing button

- When seated, long press “  ” button to start drying function. The drying will stop automatically after one cycle, while it will stop immediately if the user presses “  ” button.
- In functional mode and energy saving mode, short press “  ” button to start flushing function. During rear washing or front washing, flushing function will not operate.

Rear Washing/ Oscillating Washing button

- When seated, press “  ” button to start rear washing function and press again to shift to oscillating washing. Press “  ” button to stop rear washing immediately. After one cycle washing, drying function will be automatically turned on and stop after one cycle.
- When unseated, press “  ” button, the nozzle will stretch out to allow access for cleaning. Press “  ” button, the nozzle will retract.

Front Washing/ Oscillating Washing button

- When seated, press “  ” button to start front washing function and press again to shift to oscillating washing. Press “  ” button to stop front washing immediately.
- After one cycle washing, drying function will be automatically turned on and stop after one cycle.

Stop button

- Press and hold “  ” button to enter standby mode (white light off), press “  ” button again to return to functional mode (white light always on).
- When seated, short press “  ” button to stop front washing, rear washing or drying functions. When no one is seated, repeatedly press “  ” button, the main unit will switch between functional mode (white light on) and energy saving mode (white light breathes).

Troubleshooting Guide

This guide is for general assistance purposes only. A Kohler-authorized service representative or a qualified electrician should be able to resolve all electrical issues. For warranty service, please contact your local dealer or distributor.

Problem	Cause	Solution
1. No flushing	A. Water supply hose buckling causes block B. Angle valve is off C. Water supply is cut off	A. Straighten the hose to remove the kink B. Turn on the angle valve C. Restore the water supply
2. Poor flushing	A. Water supply hose is kinked B. Angle valve is not fully turned on C. Filter is clogged	A. Straighten the hose to remove the kink B. Turn on the angle valve fully C. Clean the filter
3. The water is not hot	A. The water temperature is not set properly	A. Adjust the water temperature
4. Low seat temperature	A. The seat temperature is not set properly B. In standby mode or energy saving mode	A. Adjust the seat temperature B. Switch to functional mode and wait for 3+ minutes
5. Low dryer temperature	A. The dryer temperature is not set properly	A. Adjust the dryer temperature
6. Dryer not blowing	A. In standby mode or energy saving mode	A. Switch to functional mode to use dry function
7. Spray wand cannot retract	A. Power off B. Get stuck by impurities	A. Push back the spray wand gently and put power on B. Remove the impurities
8. Spray wand cannot stretch out	A. Power off B. The user hasn't sat down in the sensing area of the seat	A. Turn on the power B. Adjust position on seat to activate the sensor
9. Remote control dont work	A. The positive and negative direction of the batteries is incorrect	A. Reinstall the batteries, ensuring correct polarity
10. Malfunction of deodorization	A. The user hasn't sat down in the sensing area of the seat B. Deodorization function continues after user leaves	A. Adjust position on seat to activate the sensor B. It is normal for the deodorizing function to continue operating after user leaves, for complete odor removal
 CAUTION	If the problem cannot be resolved as per above solutions, please disconnect the power and contact service providers.	
	If the power leakage protection switch always trips, it means that the product is leaking. Please disconnect the power and contact service providers.	

Information on Hazardous Substances in Products

Recycling Notice:

After this product has exceeded its service life or cannot be repaired for normal use, do not discard it randomly. It shall be handed over to a qualified waste electrical and electronic equipment (WEEE) treatment facility. For proper disposal methods, please refer to national or local regulations on the handling of waste electrical and electronic equipment.

Hazardous Substances Content Table

Table of Hazardous Substances and Their Contents										
Part Name	Hazardous Substance									
	Pb	Hg	Cd	Cr(VI)	PBBs	PBDEs	DBP	DIBP	BBP	DEHP
Plastic components	○	○	○	○	○	○	○	○	○	○
Control components	X	○	○	○	○	○	○	○	○	○
PCBA components	X	○	○	○	○	○	○	○	○	○
Motor components	X	○	○	○	○	○	○	○	○	○
Cable components	○	○	○	○	○	○	○	○	○	○
Water inlet components	○	○	○	○	○	○	○	○	○	○
*Spray nozzle assembly	○	○	○	○	○	○	○	○	○	○
Heating components	X	○	○	○	○	○	○	○	○	○
*Remote control	X	○	○	○	○	○	○	○	○	○
*Battery	○	○	○	○	○	○	○	○	○	○
*Ceramic components	○	○	○	○	○	○	○	○	○	○
*Tank components	○	○	○	○	○	○	○	○	○	○

Note 1: ○ : Indicates that the content of the hazardous substance in all homogeneous materials of the component does not exceed the requirements of the national standard for the restriction of the use of hazardous substances in electrical and electronic products.

X : Indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the requirements of the national standard for the restriction of the use of hazardous substances in electrical and electronic products.

Note 2: For components not listed above, their hazardous substance content does not exceed the requirements of the national standard for the restriction of the use of hazardous substances in electrical and electronic products.

* : Applicable to certain models only.

Note: The information provided in this table is based on data supplied by our vendors and on Kohler's own test results.

This product is designed with an environmentally conscious concept. Within the current state of technology, the use of all hazardous substances and elements has been minimized to the greatest extent possible. Kohler will continue its efforts to reduce the use of these substances through ongoing improvements to existing technologies.



The Environmental Protection Use Period of this product is 10 years. Kohler specifies this period based on product design characteristics. The Environmental Protection Use Period is valid only when the product is used under normal conditions as described in the product instruction manual.

About Micro-Power Short-Range Radio Transmitter Equipment

1. Depending on the product you purchase, different products may be equipped with one or more of the following micro-power short-range radio transmitting devices. The use of micro-power short-range radio transmitting devices must comply with relevant national radio management regulations. This product is only for use in home bathrooms.
 - ① The remote control belongs to "(I) General Micropower Equipment - Class 6.F Equipment" in the "Catalogue and Technical Requirements for Micropower Short-range Radio Transmitter Equipment". The antenna type is a PCB (printed circuit board) onboard antenna, and the power supply voltage is 2 or 3 PCS 1.5V dry batteries, 3.7V lithium batteries, 3V button batteries. For details, please refer to the battery installation and use instructions.
 - (1) Operating frequency: 2400-2483.5 MHz.
 - (2) Transmitting power limit: 10 mW (e.i.r.p.).
 - (3) Frequency tolerance: 75 kHz.
 - ② Microwave sensors belong to "(I) General Micropower Equipment - Class 8.H Equipment" in the "Catalogue and Technical Requirements for Micropower Short-range Radio Transmitter Equipment". The antenna type is a PCB (printed circuit board) onboard antenna, and the power supply voltage is 5V.
 - (1) Operating frequency: 24-24.25 GHz.
 - (2) Transmit power limit: 20 mW (e.i.r.p.).
2. It is not allowed to change the usage scenario or conditions, expand the transmission frequency range, increase the transmission power (including installing an additional RF power amplifier), or change the transmission antenna without authorization.
3. It shall not cause harmful interference to other legal radio stations, nor claim protection from harmful interference.
4. This device can withstand interference from industrial, scientific and medical (ISM) application equipment that radiates radio frequency energy or other legal wireless radio stations.
5. If harmful interference is caused to other legal radio stations, the use shall be stopped immediately and measures shall be taken to eliminate the interference before the use can be continued;
6. When using micro-power equipment in aircraft and in electromagnetic environment protection areas of radio astronomy stations, meteorological radar stations, satellite earth stations (including measurement and control, ranging, receiving, and navigation stations), other military and civilian radio stations (stations), airports, etc. established in accordance with laws, regulations, and relevant national provisions and standards, the regulations of the electromagnetic environment protection and relevant industry authorities shall be observed.
7. It is prohibited to use any model remote controller within a radius of 5,000 meters with the center of the airport runway as the center (this product does not involve model remote controllers).
8. The ambient temperature range for this device is 0℃ to 40℃.