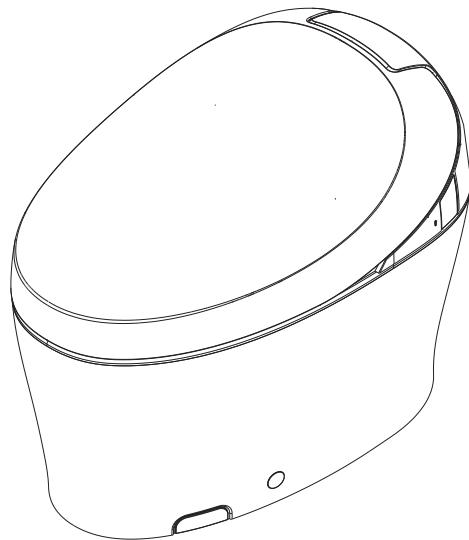


用户指南

新悦3.0智能坐便器



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THE BOLD LOOK
OF **KOHLER**®

安全注意事项

- ⚠ 警告:** 如果电源软线损坏, 为了避免危险, 必须由制造商、其服务机构或类似的专业人员更换。
- ⚠ 警告:** 本产品必须安全接地。
- ⚠ 警告:** 最小进水压力0.07MPa (动压), 最大进水压力0.74MPa。
- ⚠ 警告:** 必须使用随器具附带的新软管组件, 旧软管组件不能重复使用。
- ⚠ 警告:** 存在触电风险。仅可连接至受接地故障电路断路器 (GFCI) 或漏电保护器 (RCD) 保护的已妥善接地的专用电路。仅可连接至受断路器保护的 220 VAC、50 Hz、10 A 专用电路。
- ⚠ 警告:** 存在触电风险。维修前先断开电源。请勿自行维修本产品。仅可由具有资质的维修人员进行维修。
- ⚠ 警告:** 存在触电风险或产品损坏风险。请勿将产品浸入水中。
- ⚠ 警告:** 存在产品损坏风险。请勿将产品安装在可能溅到水的地方。
- ⚠ 警告:** 存在产品损坏风险。过度用力移动盖板或座圈可能会造成损坏。
- ⚠ 警告:** 存在财产或产品受损风险。为了避免对管道或坐便器缸体内部配件造成任何损坏, 请勿使用漂白剂、腐蚀性清洁剂、非中性坐便器缸体清洁剂、溶剂或化学品清洁产品。请按照制造商的说明使用坐便器缸体清洁剂或溶剂。
- ⚠ 警告:** 存在财产或产品受损风险。请勿使用次氯酸钙类清洁剂, 此类清洁剂可能会损坏冲水装置。科勒公司对因使用次氯酸钙类清洁剂而导致的任何损坏不承担责任。
- ⚠ 警告:** 存在产品损坏风险。请勿将新闻纸、纸尿裤和卫生巾等可能导致坐便器堵塞的物品扔进坐便器中。为了避免造成损坏和漏水, 请勿用力撞击陶瓷坐便器。若温度低于 32°F (0°C), 请勿使用本产品。
- ⚠ 警告:** 遥控器只允许在坐便器视线之内控制器具。
- ⚠ 警告:** 为了降低触电风险:
 - 请勿将本产品放在任何可能会导致其掉落或被坠入浴缸或水槽的地方。
 - 请勿放入或掉入水或其他液体中。
 - 请勿触及掉进水中的产品。应立刻拔掉电源插头。
- ⚠ 警告:** 为了降低灼伤、触电、火灾或人员受伤的风险:
 - 儿童、老年人、有身体缺陷、感知缺陷、智力缺陷的人或缺乏经验和常识的人必须在有人照看的情况下才能使用或靠近本产品。应监督儿童, 以确保他们不会随意玩弄本产品。
 - 对于儿童、老年人、行动不便者或无法自己进行温度调节操作的人, 应为其调节座圈温度到合适的档位。
 - 避免皮肤长时间接触加热座圈, 以免低温灼伤。
- ⚠ 小心:** 存在人身伤害风险。仅能由有资质的维修人员维修紫外线除菌装置。
- ⚠ 小心:** 存在产品损坏风险。请勿将本产品安装在可能会导致产品表面出现冷凝水的过度潮湿区域。请始终保持使用环境有足够的通风, 以防止电子组件因湿度高而受损。

-  小心：存在产品损坏风险。对于水管中的水可能结冰的地区，应做好相应的水管保温措施。任何残留在产品里的水在冬藏期间都可能会结冰。确保产品温度上升至室温后，方可重新安装或使用。
-  小心：存在财产受损风险。在安装本产品的同一房间中，需要在触手可及的位置安装一个止水阀。用于紧急情况下，无需借助工具即可切断本产品的进水水路；否则本产品的意外故障可能会导致用户损失。
-  小心：存在财产或产品受损风险。硬推或硬拉水管接头可能会导致水渗漏。
-  小心：存在产品损坏风险。请勿向喷管施加过大的力。
-  小心：存在产品损坏风险。为了防止内部元器件在除臭块更换过程中损坏，请勿将手指伸入或将其它物体放入除臭块容纳腔中。
-  小心：存在产品损坏风险。在安装工作完成之前不要接通电源，这可能导致产品故障。
-  小心：存在产品损坏风险。手动打开/合上盖板或抬起/放下座圈时，若盖板或座圈移动不顺畅，请勿强行施力。盖板或座圈会随用户轻推的方向移动，若途中遇障碍物阻挡则会停止移动。
-  小心：存在产品损坏风险。请勿将遥控器放置在可能被水溅到的位置。请勿将遥控器浸入液体中。

重要信息! 使用本产品自带的供水软管和角阀。请勿重复使用旧软管和旧角阀。

注： 在存放或运输期间，本产品包含的热保护器可能会在温暖环境中跳闸，导致产品不工作。确保产品冷却至室温后，方可安装或操作。

注： 使用一段时间后，水中的矿物沉积物可能会堆积在喷管的喷嘴处，造成堵塞。若喷水性能有所下降，则应清洁喷管。

若电源线或插头损坏、产品工作异常、产品受损或掉入水中，切勿继续使用本产品。

使电源线远离加热表面。

防止将水淋到电源插头上。

若出现软管或产品漏水、产品出现裂缝或破损、产品发出异常噪音或明显异味、产品产生烟雾、产品异常发热等情况，应断开电源并同时停止供水。

请勿对非充电电池进行充电。若长期不使用遥控器，应取出电池。从遥控器中取出电量已耗尽的电池，并妥善处理废电池。

防止电源端子短路。

仅将本产品用于本手册所述的用途。仅使用科勒公司推荐的配件（例如角阀）。

使用产品时请勿倚靠在盖板上，以免损坏产品。

请勿阻挡本产品的通风孔。确保通风孔无绒毛、毛发和其它类似物品。

睡觉或困倦时，请勿使用本产品。

请勿将任何物品掉入或插入任何开孔或管路中。

请勿在室外使用本产品。请勿在任何正在使用喷雾剂或者正在供应氧气的地方使用本产品。

仅可把本产品连接到已妥善接地的插座。请参阅“接地说明”章节。

断电后需重新接通电源时，请务必等待蜂鸣声结束后再接通。

本产品的使用是标准感染控制做法的补充而非替代；用户必须继续遵守所有当前的感染控制做法，包括与环境表面的清洁和消毒相关做法。

若在使用本产品时遇到任何问题，请联系您的经销商或批发商，或通过本手册开头提供的联系方式联系客户服务中心。

保存说明书

接地说明

本产品应接地。发生短路时，接地为电流提供逃逸通路，从而降低触电风险。本产品配有一条电源线，此电源线有一条接地线和一个接地插头。此插头必须插入已妥善安装和接地的电源插座中。

 **危险：存在触电风险。不正确使用接地插头可能会导致触电风险。**

如有必要维修或更换电线或插头，请勿把接地线连接至接线片。具有绿色外表面的绝缘线（无论是否带有黄色条纹）是接地线。

若未完全理解接地说明，或者不确定产品是否已妥善接地，应向有资质的电工或维修人员核实。

本产品在出厂时已配有特定的电线和插头，以便连接至适当的电路中。确认本产品已连接至与插头具有相同配置的插座中。本产品不应使用任何适配器。请勿改装随附的插头。若插头与插座不匹配，应由有资质的电工安装合适的插座。若必须重新连接本产品以便用于其它类型的电路，应由有资质的维修人员进行连接。

本产品不应使用延长电线。

感谢您选择科勒

需要帮助？ 请联系我们的客户服务中心。

- 中国大陆： +(86) 800-820-2628, +(86) 400-820-2628
- 中国香港、中国澳门、中国台湾： +(852) 3125-7728
- **保养和清洁：** kohler.com.cn/support/care-and-cleaning/

质保

本产品在科勒[®]卫浴产品的 3 年有效质保范围内，详见所附的《合格证》。

产品规格

冲水量	小冲: 0.8 加仑 (3.0 升) 大冲: 1.0 加仑 (3.8 升)	
水效等级	2 级	
坑距	K-37981T-**/K-37983T-**: 12" (305 mm) K-37982T-**/K-37984T-**: 15-3/4" (400 mm)	
供水压力	最小进水压力: 0.07 MPa (动压) 最大进水压力: 0.74 MPa	
额定电压	220V~, 50 Hz	
*额定功率	990W	
电源线长度	约 43-5/16" (1100 mm)	
产品尺寸	约 28-3/16" (716 mm) 长 x 17-15/16" (456 mm) 宽 x 20-13/16" (529 mm) 高	
产品重量	约 101.4 磅 (46 千克)	
进水温度	33.8°F (1°C) - 95°F (35°C)	
使用环境温度	33.8°F (1°C) - 104°F (40°C)	
清洗功能	臀部冲洗	有, 五档可调
	女性冲洗	有, 五档可调
	助畅冲洗	有, 五档可调
	出水流量 (水压为 0.2 MPa 时)	最高档位时, 臀部冲洗出水流量不低于 500 毫升/分钟
	水温	关闭/五档温度可调 (约 87.8°F (31°C) - 102°F (39°C))
	单次清洗最长时间	约 300 秒
	喷管位置	臀部冲洗: 五档可调
		女性冲洗: 单一档位
	脉冲按摩	开/关
	移动冲洗 (仅限臀洗, 助畅)	开/关
舒适	立体按摩 (仅限臀洗)	开/关
	安全装置	水温过热保护: 温度保险丝 逆流防止: 单向阀
	座圈温度	关闭/五档温度可调 (约 82.4°F (28°C) - 96.8°F (36°C))
	盖板打开/合上	手动控制、通过盖板感应自动控制 (仅限 37981T-** 和 37982T-**)、通过脚踏感应自动控制 (仅限 37981T-** 和 37982T-**) 和遥控器控制 (仅限 37981T-** 和 37982T-**)
	座圈抬起/降下	手动控制、通过脚踏感应自动控制 (仅限 37981T-** 和 37982T-**) 和遥控器控制 (仅限 37981T-** 和 37982T-**)

	暖风	空气温度: 关闭/五档可调 安全装置: 温度保险丝
	空气净化 (除臭) 功能	有
	遥控器	有 (请参阅《快速参考指南》)
卫生	手动喷管清洁功能	有 (伸出后喷管以便手动清洁)
	喷管紫外线除菌功能	有
	座圈与盖板	抗菌材料
其它	其它安全装置	漏电保护器 温度保险丝
	坐便器侧按键	有
	座圈感应	有
	夜灯	有 (启用此功能且光线较暗时, 夜灯将会照亮坐便器缸体内部。不具备坐便器缸体外部照明功能。)
	冲水模式	自动、手动、遥控和脚踏感应冲水
	滤芯	有 (仅限 K-37981T-** 和 K-37982T-**)

注: 功率值测试条件: 动压: 2 bar (0.2 Mpa); 进水温度: 15°C (59°F); 座圈温度: 关闭座圈温度档位, 运行至座圈温度稳定状态; 水温: 关闭水温档位, 运行冲洗程序至水温稳定状态

注: 坐便器上加施的水效标识表示本产品的水效等级等性能, 是产品符合性的一种标识。

注: 表格中的所有规格适用于全功能型号 K-37981T-** 和 K-37982T-**。对于 K-37983T-** 和 K-37984T-**, 无自动开启或关闭座圈、自动开启或关闭盖板或过滤水功能。如需了解坐便器各型号的差异化功能, 请参阅《产品配置表》。

初次使用准备

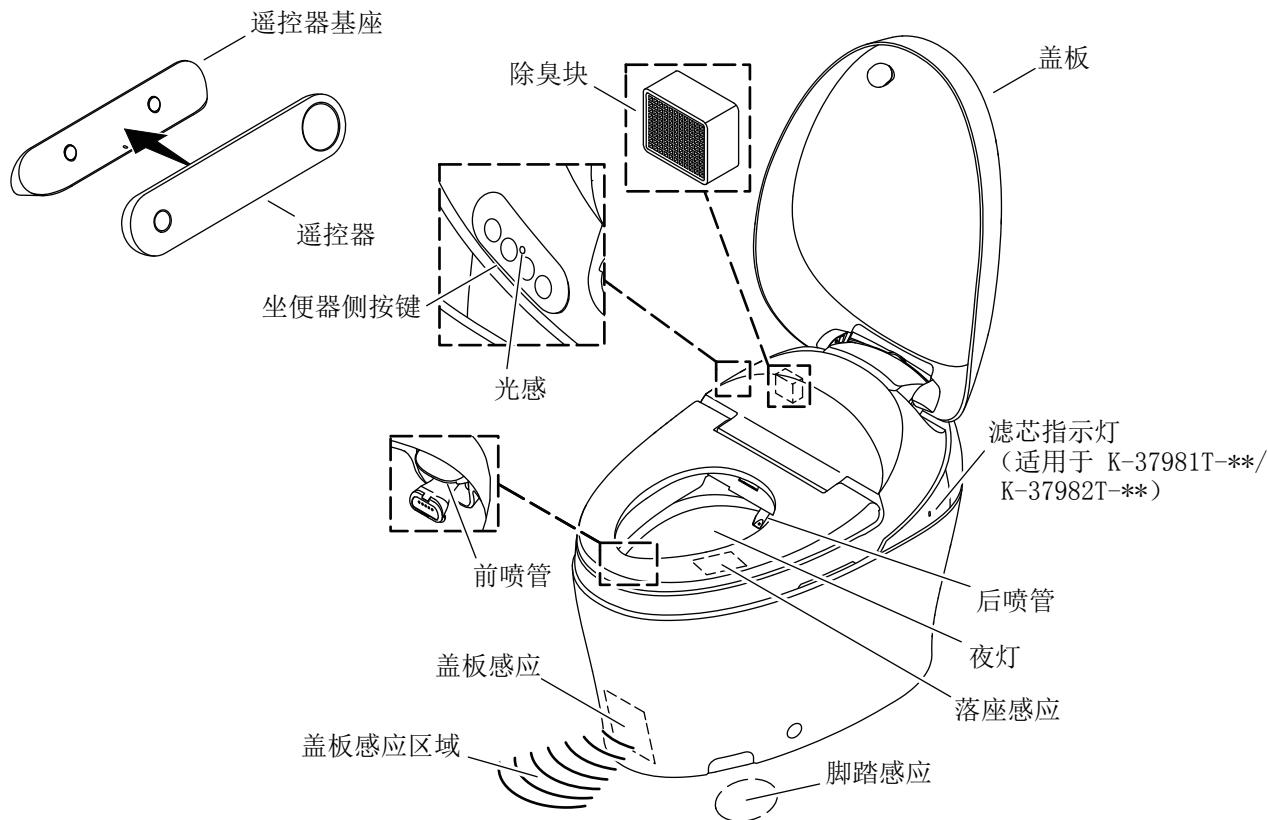
注: 当坐便器已接通电源时, 坐便器将自动进入启动程序。此程序包括喷管移动、水管通水和夜灯闪烁。启动程序完成后, 坐便器不再发出声响。

- 确认进水阀已开启。
- 确认电源已连接。
- 确认遥控器电池已正确安装。
- 确认已拆除产品外包装上的塑料薄膜。
- 确认坐便器前方无任何遮挡物。
- 确认坐便器已完成启动程序。
- 首次使用时, 坐便器处于出厂默认状态。如需了解默认设置, 请参阅“默认设置”章节。

默认设置

女性冲洗	水温: 中档 水流强度: 中档
臀部冲洗/助畅冲洗	水温: 中档 水流强度: 中档 喷管位置: 中间
座圈温度	中档
风温	中档
盖板感应范围	中距离
自动冲水	启用 (不关盖)
关盖自动冲水的时间设置	中等
夜灯	启用
节能	关闭
自动紫外线除菌	启用
脚踏感应	启用
空气净化	启用
长时间如厕提醒	关闭
自动座圈温度/水温	关闭
盖板自动打开/关闭	对于 K-37981T-**/K-37982T-**: 启用 对于 K-37983T-**/K-37984T-**: N/A

功能



注：仅当如图所示的脚踏感应区域有蓝色光源点亮时，脚踏感应功能才会工作。

操作方式

遥控器 - 与坐便器配对后，遥控器可以操控坐便器功能。如需了解更多信息，请参阅《快速参考指南》中的“遥控器设置”章节。

坐便器侧按键 - 位于坐便器的侧面，使用坐便器侧按键可以轻松操控坐便器的主要功能。

冲水模式

用户可以选择小冲，即每次冲水 0.8 加仑（3 升）；也可以选择大冲，即每次冲水 1.0 加仑（3.8 升）。

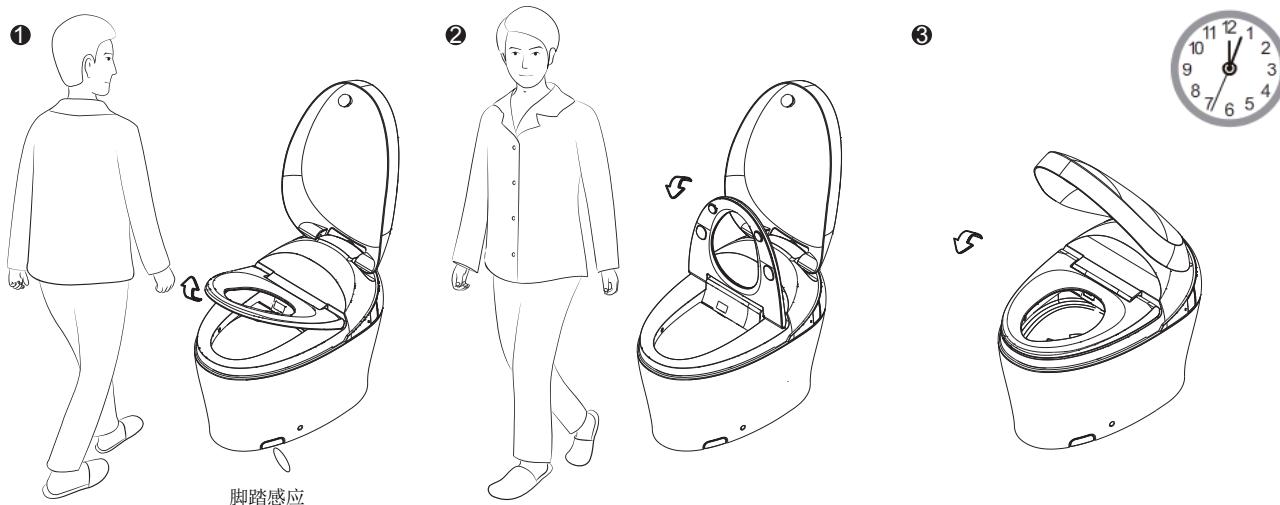
遥控冲水 - 可以按遥控器上的“大冲”或“小冲”图标启用坐便器冲水。

坐便器侧按键冲水 - 可以按坐便器侧按键上的“大冲”图标进行坐便器冲水。提示：在停电期间，用户可长按坐便器侧按键上的“大冲”图标进行手动坐便器冲水。

自动冲水-a) 使用座圈情况：盖板打开状态下，用户落座使用，当离开座圈一定时间后，便器自动冲水，一段时间后盖板自动关闭。



□ **自动冲水b)** 男士小便情况：开盖状态下，用户手动或者脚踏感应范围内翻起座圈，使用后，离开感应区域一定时间，便器自动冲水，一段时间后，盖板、座圈自动关闭。



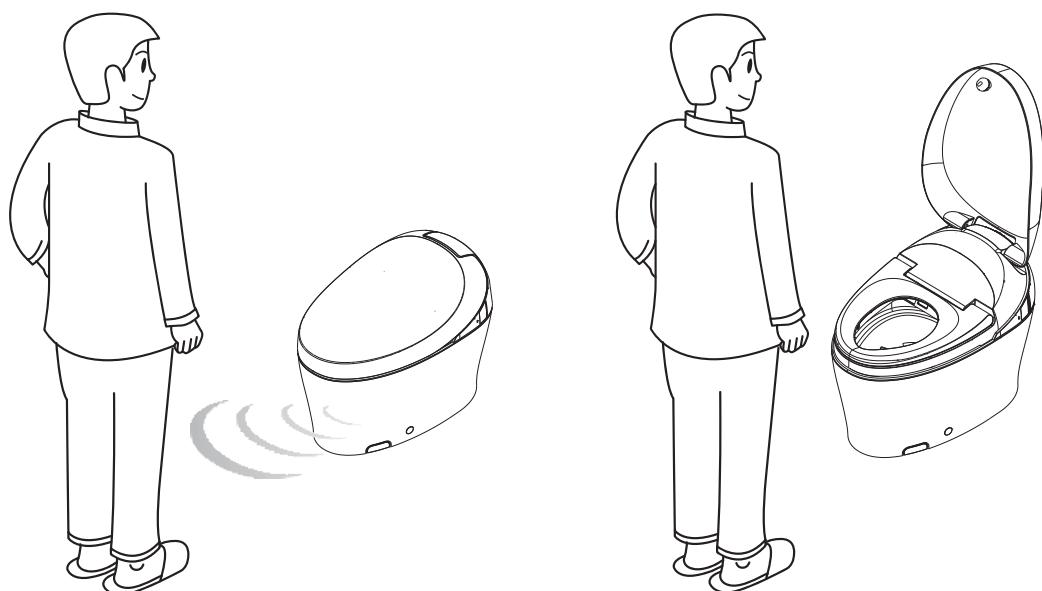
注： 1. 如果自动冲水功能关闭，用户可以用控制面板按键冲水或用遥控器控制冲水。
2. 只有在遥控器中的冲水设置打开时，自动冲水功能才有效。
3. 脚踏感应有效区域是指：距离陶瓷边沿约6cm以内的蓝色光斑区域。

座圈与盖板

⚠ 警告： 存在产品损坏风险。过度用力移动盖板或座圈可能会造成损坏。

⚠ 小心： 存在产品损坏风险。手动打开/合上盖板或抬起/放下座圈时，若盖板或座圈移动不顺畅，请勿强行施力。盖板或座圈会随用户轻推的方向移动，若途中遇障碍物阻挡则会停止移动。

□ **盖板感应（适用于 K-37981T-**/K-37982T-**）** - 盖板自动打开/合上功能启用时，坐便器前方感应到动作将会自动打开盖板。可将动作感应距离设置为近、中或远。感应距离可能会视盥洗室的布局而有所不同。当用户离开感应范围后，坐便器将会在大约 3 分钟后自动合上盖板。**注：** 在坐便器前方约 27-9/16" (700 mm) 范围内应避免移动障碍物，以防盖板意外打开。如需禁用盖板自动打开/合上功能，请参阅《快速参考指南》中的“启用/禁用自动功能”章节。



- **脚踏感应 (适用于 K-37981T-**/K-37982T-**)** - 此功能启用时, 当检测到用户脚部踏入脚踏感应区域 (如图所示), 可进行开/关圈/盖及冲水。在落座状态下, 脚踏感应无效。脚感一下→开盖→脚感一下→开圈→脚感一下→冲水→脚感一下→关圈关盖。产品设置到关盖冲水模式下, 在开圈状态时, 脚感一下, 关圈+关盖+冲水。
- **落座感应** - 落座感应区域如图所示, 用于检测到用户落座。清洗功能仅在用户落座时才会工作。
- **加热座圈** - 启用此功能时, 可调节座圈温度。
- **自动节能** - 在节能设置为开的情况下, 产品会自动检测到使用频率低的时间段, 并将便座加热温度下降以达到节电的目的。

清洗功能

- **女性冲洗** - 女性冲洗功能可调节水温和水压, 以及脉冲式冲洗。
- **臀部冲洗** - 臀部冲洗功能可调节冲洗位置、水温和水压, 以及立体按摩冲洗。
- **暖风** - 暖风功能支持风温调节。

照明

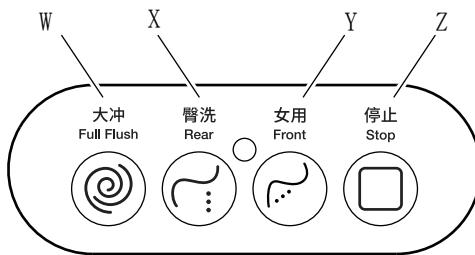
- **夜灯** - 当光感检测到光线较暗时, 坐便器缸体内的灯将会自动亮起。

清洁

- **空气净化** - 启用后, 坐便器将会在检测到用户落座时自动激活此功能。
- **喷头清洗** - 清洗功能激活时, 坐便器将会用自来水清洗喷头, 并在起身离开坐便器后用除菌水清洗喷头。
- **陶瓷缸体内喷洒除菌水** - 用户使用完坐便器并离开后, 一旦冲水过程完成, 陶瓷缸体内将自动用除菌水喷洒。
- **自动UV (紫外线) 除菌** - 启用后, 若坐便器已长时间无人使用, 将会激活此功能, 且每天仅激活紫外线喷管除菌一次。
- **手动清洁模式** - 支持使后喷管伸出, 以便手动对后喷管进行清洁。
- **滤芯 (适用于 K-37981T-**/K-37982T-**)** - 滤芯指示灯将会在滤芯需要安装、更换或者滤芯未固定到位时发出警报。

注: 除菌水 (是指水电解装置电离自来水中的氯离子生成含次氯酸的水) : 在电解水工作周期内产生的除菌水对喷嘴表面进行除细菌。除菌率大于90% (在自来水中氯离子含量大于24ppm时依据科勒智能坐便器企业标准Q31/0113000288C001进行试验, 各地水质不同可能导致除菌效果不同, 电解水工作周期开启方式见操作说明。测试机构: 中国家用电器检测所)

注: UV除菌 (是指UV灯产生紫外线除菌) : 在UV工作周期内通过照射对喷嘴表面进行除细菌。除菌率大于99% (在UV的一个工作周期后于18mm×8mm的照射区域内依据GB /T 23131进行试验, UV照射区域见示意图, UV工作周期开启方式见操作说明。测试机构: 中国家用电器检测所)



坐便器侧按键

注： 使用坐便器侧面的坐便器侧按键可启用相关功能。所有这些功能也可以通过遥控器来启用。

注： 对于具有多个档位的功能，通过按遥控器上的相应图标可调节档位。上次使用的设置将会被保存，以供下次使用。

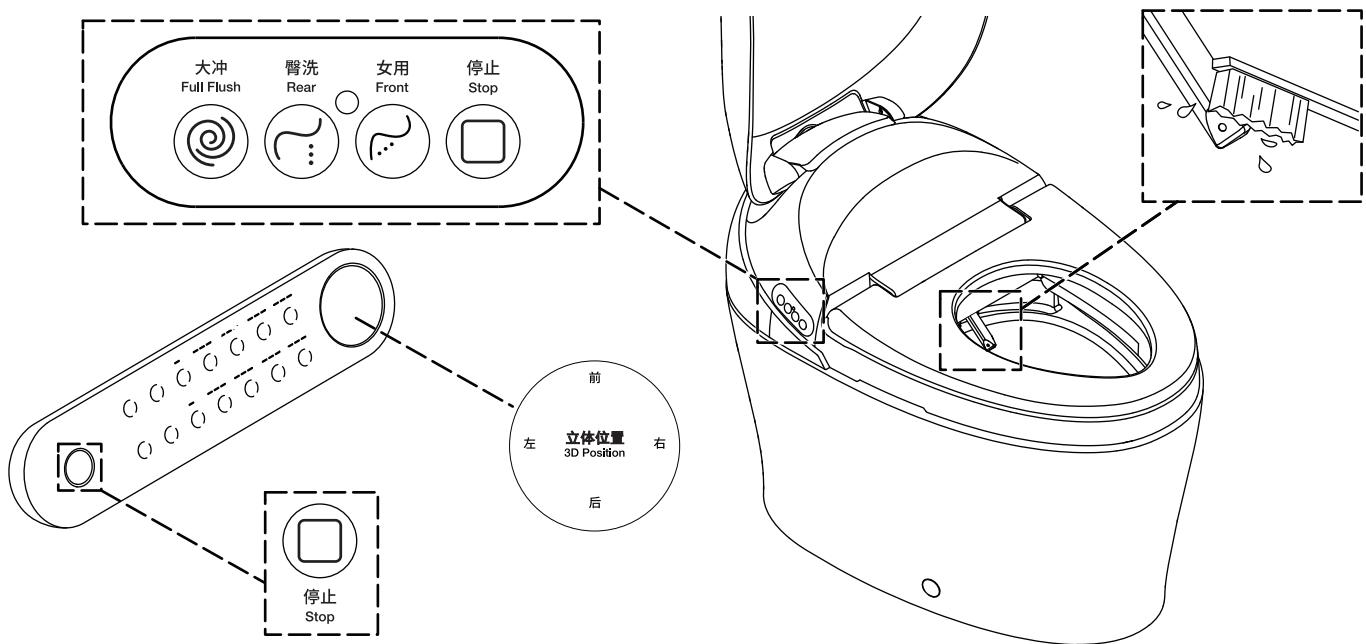
(W) - 大冲： 按此图标可启用大冲功能，即用 1.0 加仑（3.8 升）的水量冲洗坐便器。在停电期间，用户长按此图标可以使用应急手动冲水功能。

(X) - 臀洗： 落座后，按此图标启用臀部冲洗功能。此功能将在大约 5 分钟后停止。

(Y) - 女用： 落座后，按此图标启用女性冲洗功能。此功能将在大约 5 分钟后停止。

(Z) - 停止： 按此图标可以停止任何已激活的清洗功能、手动喷管清洁、一键除菌、暖风或空气净化功能。长按此图标直至听到“嘀”一声后，坐便器即进入待机模式。在待机模式下，坐便器将会停用自动感应、遥控功能和加热座圈功能以降低能耗。当用户再次按此图标或落座后，坐便器将会自动退出待机模式并恢复所有功能。

清洁后喷管

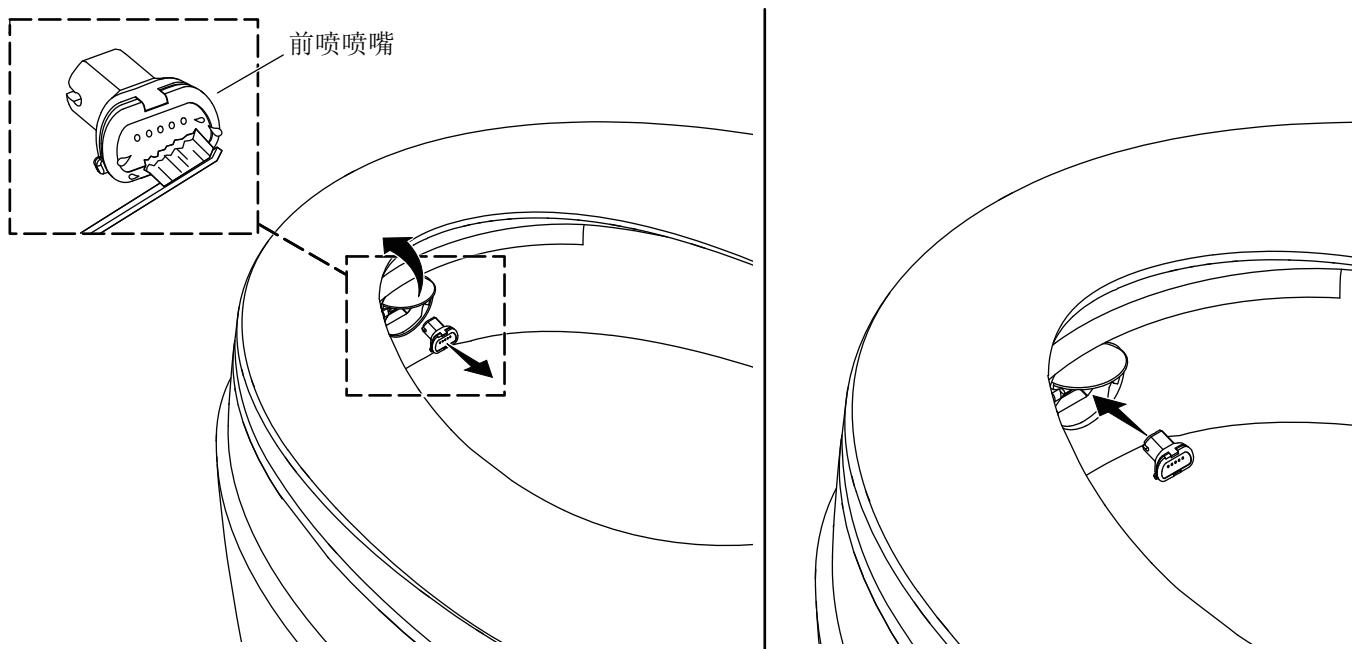


注： 使用一段时间后，水中的矿物沉积物可能会堆积在喷管的喷嘴处，造成堵塞。若喷水性能有所下降，应清洁喷管。

注： 仅当未有用户落座时，坐便器才会伸出喷管以便清洁。

- 抬起盖板和座圈。
- 长按遥控器“前”图标使后喷管伸出，以便进行清洁。
- 用软毛刷和温水清洁后喷管。
- 长按遥控器“后”图标或者按“停止”图标使后喷管缩回。

清洁和更换前喷管



注: 重新安装前喷喷嘴时, 务必将前喷喷嘴固定到位。

注: 使用一些时间后, 水中的矿物沉积物可能会堆积在喷水管的喷嘴处, 造成堵塞。若喷水性能有所下降, 应清洁喷管。

清洁前喷管

- 抬起盖板和座圈。
- 用手轻轻打开前喷管盖。
- 轻轻拉出前喷管并握住。
- 可选: 向外拔出前喷喷嘴以将其卸下。
- 使用软毛刷和温水轻轻刷洗前喷喷嘴孔。
- 可选: 根据需要将前喷喷嘴装回到喷管上。
- 合上前喷管盖。

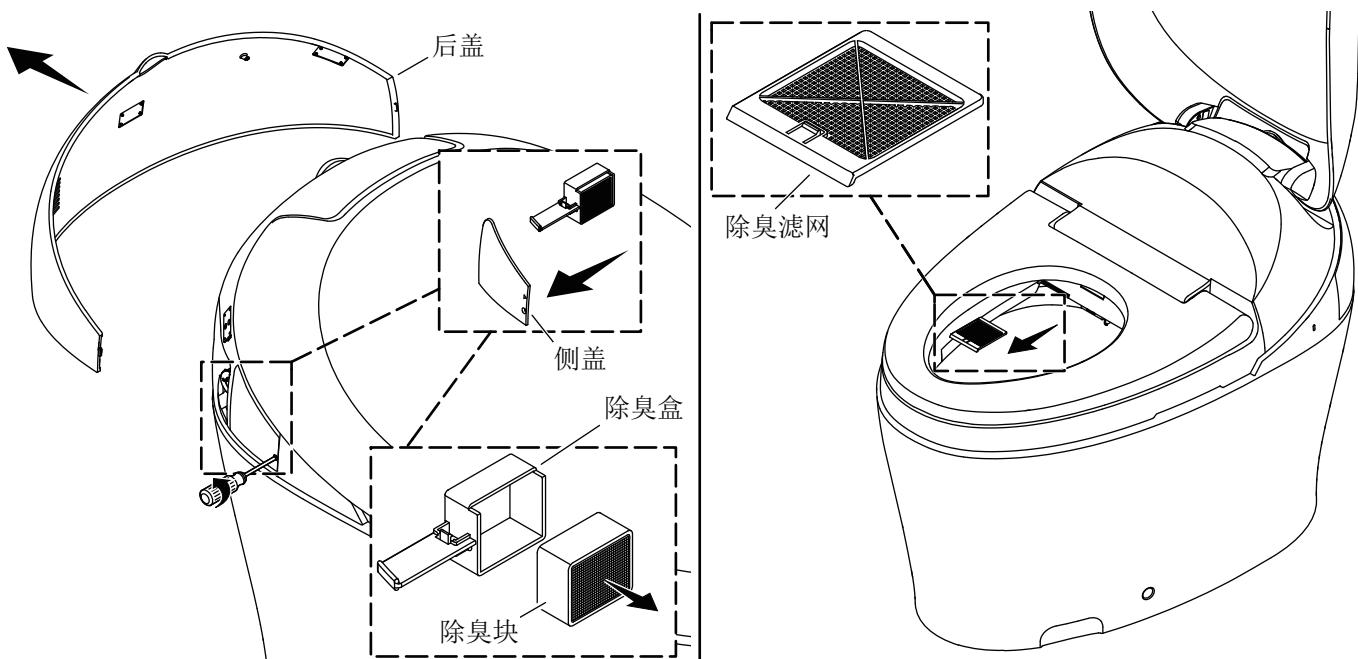
更换前喷喷嘴

- 抬起盖板和座圈。
- 用手轻轻打开前喷管盖。
- 将新的前喷喷嘴与喷管轴对齐, 然后将前喷喷嘴完全推入装回至前喷管上。
- 确保前喷喷嘴已牢固地固定在喷管上。
- 合上前喷管盖。



扫码查看替换装, 前喷喷嘴型号: 40689T-NA。

更换除臭块和清洁除臭滤网



⚠ 小心：存在产品损坏风险。为了防止内部元器件在除臭块更换过程中损坏，请勿将手指伸入或将其它物体放入除臭块容纳腔中。

注：每两年更换除臭块，或者在除臭性能下降时更换除臭块。

更换除臭块

- 取下后盖。
- 用螺丝刀拧下螺丝，取下侧盖。保留螺丝。
- 小心地从座圈中取出除臭盒。
- 从除臭盒上取出除臭块。
- 把新的除臭块装入除臭盒中。
- 将除臭盒重新装回坐便器
- 用螺丝重新安装侧盖。
- 重新安装后盖。

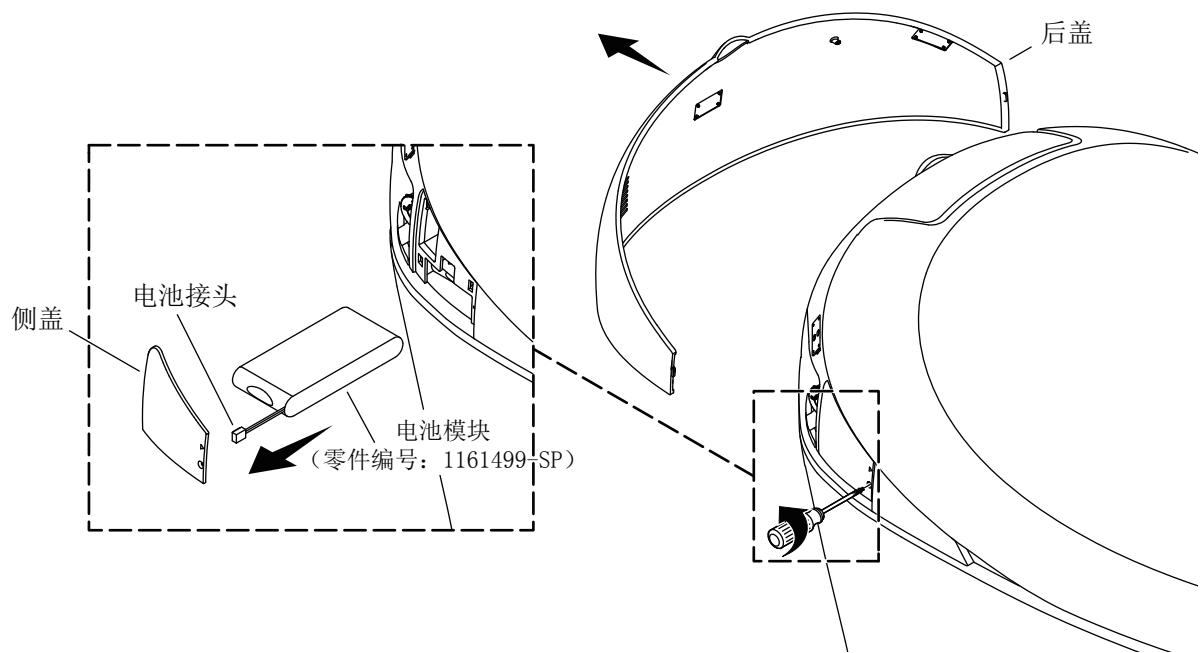


扫码查看替换装，除臭块型号：40688T-NA。

清洁除臭滤网

- 抬起盖板和座圈。
- 从座圈内侧取出除臭滤网。
- 冲洗除臭滤网上的杂质。
- 重新安装除臭滤网。

更换坐便器电池模块

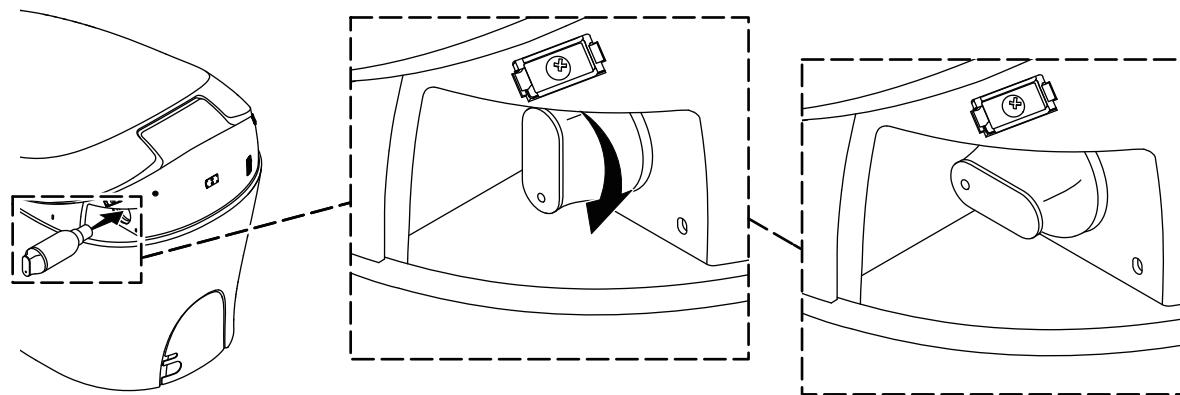
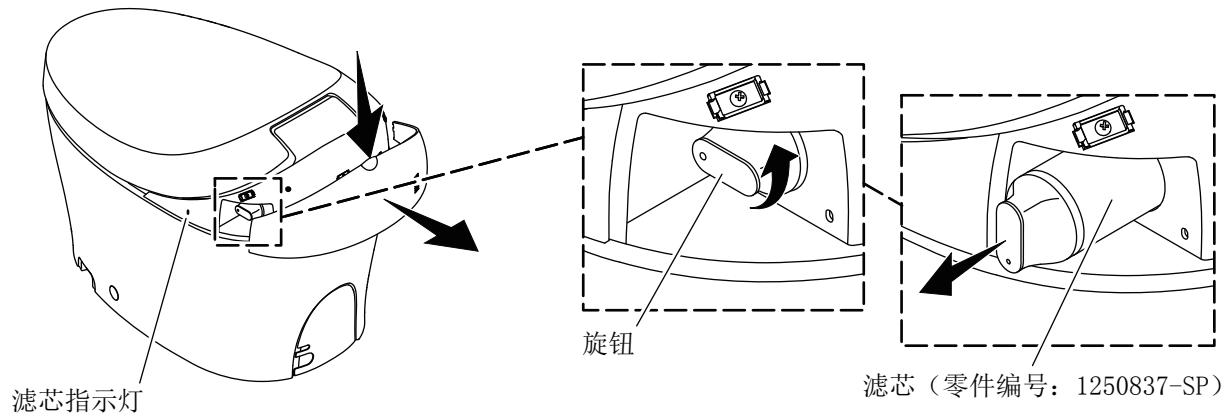


注：停电时，电池模块将为坐便器提供应急电源。

注：在停电情况下，若长按坐便器侧按键上的“大冲”图标无法启动冲水，则需要更换坐便器电池模块。

- 取下后盖。
- 使用螺丝刀卸下螺丝，取下侧盖。
- 将电池接头从坐便器上断开，然后取出电池模块。
- 安装新的电池模块，并将电池接头重新与坐便器连接。
- 重新安装侧盖。
- 重新安装后盖。

9. 更換濾芯



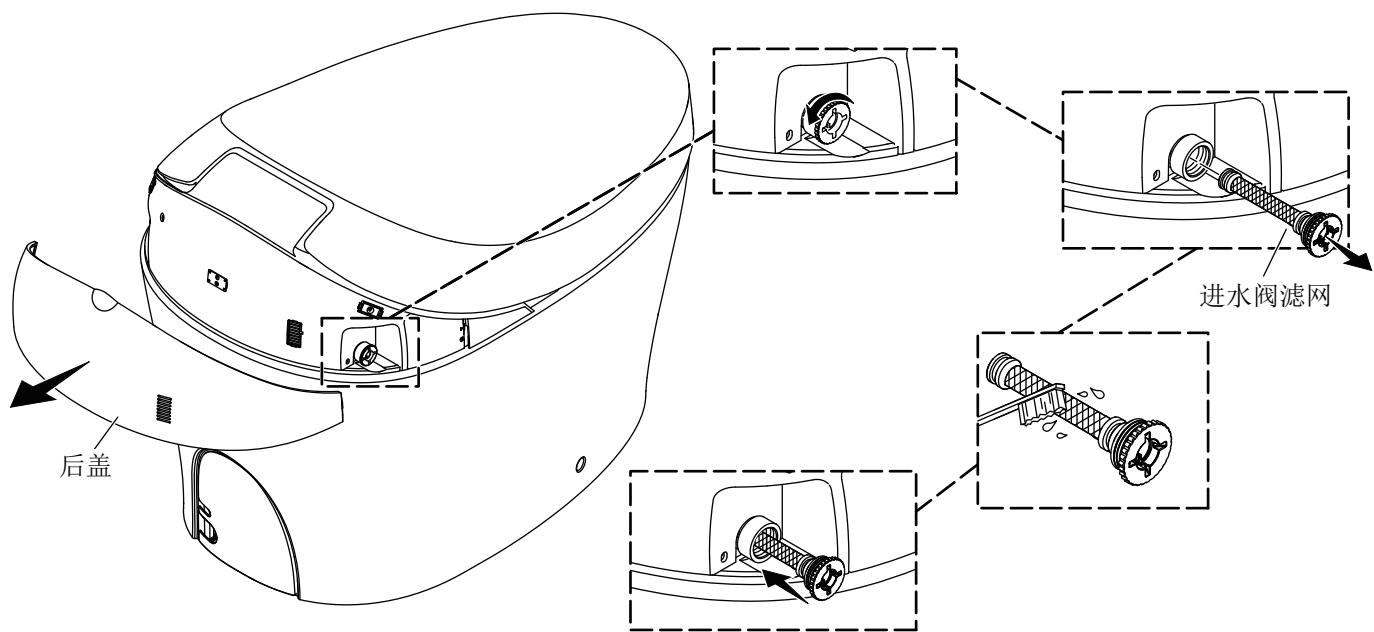
注： 橙色濾芯指示燈表示濾芯即將到期。濾芯指示燈閃爍橙色表示濾芯已過期，需要更換。

注： 安裝時，確認旋鈕的方向如圖所示。若濾芯未安裝到位，濾芯指示燈將交替閃爍橙色和白色。

注： 仅在通电时更换滤芯。若在断电情况下更换滤芯，橙色滤芯指示灯警示将无法解除。供电恢复后卸下滤芯并重新安装滤芯将重置滤芯指示灯，以免滤芯指示灯警示未解除而保持闪烁或亮起状态。

- 按图示方向轻推，以拆下后盖。
- 旋转旋钮，拆下旧滤芯。
- 安装新滤芯。适当按压并旋转旋钮，将新滤芯固定到位。
- 重新安装后盖。

清洁进水阀滤网



注: 若冲水水量变小, 检查并清洁进水阀滤网, 必要时更换进水阀滤网。

- 从插座中拔出电源线。
- 关闭角阀供水。
- 取下后盖。
- 拧松并拆下进水阀滤网。
- 检查进水阀滤网。
- 若进水阀滤网损坏, 更换进水阀滤网。
- 若进水阀滤网堵塞, 用软毛刷清洁进水阀滤网。
- 重新安装进水阀滤网。
- 重新安装后盖。
- 打开供水阀。
- 将电源线插入插座。

保养和清洁

常规清洁

为了达到最佳效果, 请在清洁和维护本产品时严格遵循所有说明。

 **警告:** 存在财产或产品受损风险。请勿使用次氯酸钙类清洁剂, 此类清洁剂可能会损坏冲水装置。科勒公司对因使用次氯酸钙类清洁剂而导致的任何损坏不承担责任。

 **警告:** 存在产品损坏风险。请勿将纸尿裤、卫生巾和卫生棉条等可能导致坐便器堵塞的物品扔进坐便器中。为了避免造成损坏和漏水, 请勿用力撞击陶瓷坐便器。若温度低于 32°F (0°C), 请勿使用本产品。

重要信息! 请勿直接用水冲洗盖板和遥控器。

重要信息! 对于硬水质地区, 建议每周至少使用坐便器缸体清洁剂清洁一次坐便器, 以确保坐便器冲水正常。使用长柄刷尽可能深入排污管清洁, 以防止矿物质沉积。为避免损坏玻化陶瓷外壳或坐便器缸体表面, 请严格遵循坐便器清洁剂制造商的使用说明。

注: 清洁效果取决于多种因素, 例如水的硬度、温度、清洁溶液的精确成分、清洁规程的差异以及清洁用品的状态。科勒公司无法保证这些规则的有效性, 因为这些因素可能会发生变化。

注: 不遵循清洁说明会导致无法享受科勒公司的质保服务。

- 在大面积使用清洁剂之前, 先在不显眼的区域小面积测试清洁剂, 确保所使用清洁剂不会对产品造成不良影响。
- 请勿将产品浸入清洁溶液中。
- 使用蘸湿的软布或者海绵。严禁使用毛刷或钢丝绒等磨砂材料清洁表面。
- 涂抹清洁剂后, 立即将表面擦拭并用水彻底冲洗干净。如清洁剂喷涂过量, 应擦拭冲洗干净并保持表面干爽。

清洁座圈

 **警告:** 存在财产或产品受损风险。清洁打开的座圈时, 请勿施加过大力度, 以免造成产品损坏。

- 清洁座圈时, 不要使用气雾罐消毒剂或研磨清洁剂。
- 避免让座圈表面接触腐蚀性化学品或化妆品(例如指甲油或须后水), 以免造成损坏。

清洁不锈钢部件

- 用中性肥皂水清洁表面, 然后用干净柔软的海绵或布擦拭整个表面。
- 请勿使用强力漂白剂或氨水清洗液。化学活性清洗液可能会损坏表面。

故障排除

本故障排除指南仅供一般辅助之用。科勒公司授权服务代表 (ASR) 或合格的电工应解决任何电气问题。如需保修服务, 请联系您的经销商或批发商, 或使用本手册开头的联系方式联系客户服务中心。

当坐便器已接通电源时, 坐便器将自动进入启动程序。此程序包括喷管移动、水管通水和夜灯闪烁。启动程序完成后, 坐便器不再发出声响。

若坐便器在完成启动程序后无法正常工作, 或者无法启动, 请通过本手册开头的联系方式联系客户服务中心。

自动冲水功能和清洗功能由坐便器内的感应器激活。小孩可能不够高, 无法被感应器检测到。

电力故障排除

故障表现	可能原因	建议措施
1. 坐便器无反应。	A. 停电。 B. 电源线未插入插座。 C. 接地故障断路器 (GFCI) 或漏电保护器 (RCD) 跳闸。 D. 坐便器处于待机模式。	A. 等待供电恢复。 B. 将电源线插入 GFCI 或 RCD 插座。 C. 重置 GFCI 或 RCD, 使其复位。 D. 按坐便器侧按键上的“停止”图标以重新激活坐便器。
2. 夜灯不亮。	A. 夜灯功能未启用。 B. 光感窗口脏污。 C. 光照亮度高。	A. 启用夜灯功能。请参阅《快速参考指南》中的“启用/禁用自动功能”章节。 B. 清洁坐便器侧按键上的光感窗口。 C. 正常表现。必要时, 通过遮盖光感镜片进行测试。

冲水故障排除

故障表现	可能原因	建议措施
1. 坐便器不冲水。	A. 停水。 B. 坐便器的供水未打开。 C. 停电。 D. 坐便器处于待机模式。 E. 正在使用清洗功能。	A. 等待供水恢复。 B. 打开角阀供水。 C. 等待供电恢复。 D. 按坐便器侧按键上的“停止”图标以重新激活坐便器。 E. 清洗程序完成后, 检查冲水功能。
2. 坐便器无法自动冲水。	A. 未启用自动冲水功能。	A. 启用自动冲水。请参阅《快速参考指南》中的“启用/禁用自动功能”章节。
3. 冲水力度不足。	A. 进水阀滤网堵塞。 B. 角阀处于半开状态。 C. 水压不足。	A. 清洁进水阀滤网。请参阅“清洁进水阀滤网”章节。 B. 完全打开角阀。 C. 检查进水管。去除软管上的扭结或松动软管扭环, 以恢复正常水压。

座圈与盖板故障排除

故障表现	可能原因	建议措施
1. 盖板无法打开或合上。	A. 座圈上有异物。 B. 座圈潮湿。 C. 上一次打开/合上过程被中断。	A. 清除座圈上的所有异物。 B. 擦干座圈。 C. 手动或使用遥控器打开/合上盖板。确认打开/合上过程未被中断。
2. 盖板无法自动打开。	A. 盖板自动打开/合上功能未启用。 B. 用户未进入感应范围。 C. 坐便器正在冲水。	A. 启用盖板自动打开/合上功能。请参阅《快速参考指南》中的“启用/禁用自动功能”章节。 B. 进入感应范围。 C. 等待冲水完成。
3. 盖板无法自动合上。	A. 盖板自动打开/合上功能未启用。 B. 用户未离开感应范围。 C. 坐便器正在冲水。	A. 启用盖板自动打开/合上功能。请参阅《快速参考指南》中的“启用/禁用自动功能”章节。 B. 离开感应范围。 C. 等待冲水完成。
4. 座圈无法加热。	A. 坐便器处于待机模式。 B. 温度档位过低。	A. 按坐便器侧按键上的“停止”图标以重新激活坐便器。 B. 使用遥控器调节加热座圈的温度档位。

清洗故障排除

故障表现	可能原因	建议措施
1. 喷管水流很小或无水流。	A. 停水。 B. 未打开坐便器的供水。 C. 角阀处于半开状态。 D. 坐便器处于待机模式。 E. 感应器未检测到用户。 F. 进水阀滤网堵塞。 G. 水压不足。 H. 适用于 K-37981T-**/K-37982T-**：滤芯安装不正确。	A. 等待供水恢复。 B. 打开角阀供水。 C. 完全打开角阀。 D. 按坐便器侧按键上的“停止”图标以重新激活坐便器。 E. 可能检测不到小孩。调整坐姿或重新落座。 F. 清洁进水阀滤网。请参阅“清洁进水阀滤网”章节。 G. 去除软管上的扭结或松动软管扭环，以恢复正常水压。 H. 正确安装滤芯。请参阅产品随附的《安装说明》中的“安装滤芯”章节。
2. 坐便器停止冲洗。	A. 冲水约5分钟后停止。 B. 座圈感应未检测到用户。	A. 正常表现，根据需要重新启用冲水功能。 B. 调整坐姿，若需要，重新落座。
3. 喷管在无人落座时意外出水。	A. 座圈上有异物。 B. 座圈潮湿。	A. 清除座圈上的所有异物。 B. 擦干座圈。
4. 暖风停止工作。	A. 暖风在约 4 分钟后停止。 B. 座圈感应未感测到用户。	A. 正常表现。无需采取任何操作。根据需要再次按“暖风”图标。 B. 调整坐姿。若需要，重新落座。
5. 紫外线除菌功能无法正常工作。	A. 坐便器检测到有人落座。 B. 座圈上有异物。 C. 座圈潮湿。	A. 离开座圈，合上盖板，然后按“一键除菌”图标重新启用紫外线除菌功能。 B. 清除座圈上的异物。 C. 擦干座圈。

故障表现	可能原因	建议措施
6. 空气净化功能无法工作。	A. 座圈感应未检测到用户。 B. 未启用自动空气净化功能。 C. 空气净化功能因误按“停止”图标而中断。	A. 调整坐姿。若需要，重新落座。 B. 启用自动空气净化功能。请参阅《快速参考指南》中的“启用/禁用自动功能”章节。 C. 按“空气净化”图标可启用空气净化功能。如需要，离开座圈约 2 秒后重新落座。
7. 坐便器在有人落座时发出蜂鸣声。	A. 座圈被长时间占用。	A. 正常表现。无需操作。

遥控器故障排除

故障表现	可能原因	建议措施
1. 遥控器无法使用。	A. 未妥善安装电池。 B. 电池电量耗尽。	A. 重新安装电池。请参阅《安装说明》中的“安装遥控器基座和遥控器电池”章节。 B. 更换电池。请参阅《快速安装指南》中的“更换遥控器电池”章节。
2. 遥控器无法连接至坐便器。	A. 遥控器的电池电量过低，无法正常工作。 B. 遥控器离坐便器过远，导致无法接收信号。 C. 坐便器没有通电。 D. 坐便器处于待机模式。 E. 遥控器未与坐便器配对。	A. 更换电池。请参阅《快速安装指南》中的“更换遥控器电池”章节。 B. 移动遥控器，使其更靠近坐便器以便重新配对。请参阅《快速安装指南》中的“遥控器设置”章节。 C. 为坐便器供电。 D. 按坐便器侧按键上的“停止”图标以重新激活坐便器。 E. 将遥控器与坐便器进行配对。请参阅《快速安装指南》中的“遥控器设置”章节。

产品中有害物质含量的说明

回收提示

本产品超过使用期限或经过维修无法正常使用后，不应随意丢弃，请交由有废弃电器电子产品处理资质的企业处理，正确的处理方法请查阅国家或当地有关废旧电器电子产品处理的规定。

有害物质统计表

部件名称	产品中有害物质的名称及含有信息表									
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr (VI))	多溴联苯 (PBBS)	多溴二苯醚 (PBDEs)	邻苯二甲酸二正丁酯 (DBP)	邻苯二甲酸二异丁酯 (DIBP)	邻苯二甲酸丁苄酯 (BBP)	邻苯二甲酸二(2-乙基)己酯 (DEHP)
塑料组件	○	○	○	○	○	○	○	○	○	○
控制类组件	×	○	○	○	○	○	○	○	○	○
PCBA 组件	×	○	○	○	○	○	○	○	○	○
电机类组件	×	○	○	○	○	○	○	○	○	○
导线类组件	○	○	○	○	○	○	○	○	○	○
进水组件	○	○	○	○	○	○	○	○	○	○
*喷管组件	○	○	○	○	○	○	○	○	○	○
加热组件	×	○	○	○	○	○	○	○	○	○
*遥控器组件	×	○	○	○	○	○	○	○	○	○
*电池	○	○	○	○	○	○	○	○	○	○
*陶瓷类组件	○	○	○	○	○	○	○	○	○	○
*水箱组件	○	○	○	○	○	○	○	○	○	○

注1: ○: 表示该有害物质在该部件所有均质材料中的含量均不超出电器电子产品有害物质限制使用国家标准要求。

×: 表示该有害物质至少在该部件的某一均质材料中的含量超出电器电子产品有害物质限制使用国家标准要求。

注2: 以上未列出的部件，表明其有害物质含量均不超出电器电子产品有害物质限制使用国家标准要求。

*****: 表示部分机型含有该部件。

注: 本表格提供的信息是基于供应商提供的数据及科勒公司的检测结果。

本产品应用环保设计理念，在当前技术水平下，所有有害物质或元素的使用已经控制到了最低程度，科勒公司会继续努力通过改善现有技术来减少这些物质的使用。



本产品的“环保使用期限”为10年，科勒公司根据产品设计特性指定该期限。只有在本产品使用说明书所述的正常情况下使用本产品时，“环保使用期限”才有效。



英文版请扫二维码
Please scan the QR code for English manuals.

Homeowners Guide

Smart Toilet

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SAFETY PRECAUTIONS

 **WARNING:** If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified personnel to avoid a hazard.

 **WARNING:** This product must be grounded securely.

 **WARNING:** The minimum water inlet pressure is 0.07 MPa (dynamic pressure), and the maximum water inlet pressure is 0.74 MPa.

 **WARNING:** Only use the new hose assembly provided with the appliance. Do not reuse the old hose assembly.

 **WARNING: Risk of electric shock.** Connect only to a properly grounded dedicated circuit protected by a Ground Fault Circuit Interrupter (GFCI) or Residual Current Device (RCD). Connect only to a dedicated 220 VAC, 50 Hz, 10 A circuit protected by a circuit breaker.

 **WARNING: Risk of electric shock.** Disconnect the power before servicing. Do not service the product by yourself. Servicing must only be performed by the qualified service personnel.

 **WARNING: Risk of electric shock or product damage.** Do not immerse the product into water.

 **WARNING: Risk of product damage.** Do not install the product in a location that could be splashed with water.

 **WARNING: Risk of product damage.** Using excessive force to move the cover and seat may cause damage.

 **WARNING: Risk of property or product damage.** To avoid any damage to the pipeline or fittings in the bowl, do not use bleach, corrosive, non-neutral toilet bowl cleaners, solvents, or chemicals. Use the toilet bowl cleaners or solvents following the manufacturer's instructions.

 **WARNING: Risk of property or product damage.** Do not use calcium hypochlorite based cleaners which could cause damage to the flushing mechanism. Kohler Co. will not be responsible for any damage resulting from the use of calcium hypochlorite based cleaners.

 **WARNING: Risk of product damage.** Do not throw into the toilet the items that will cause the toilet to block such as newspaper, diapers, and sanitary napkins. To avoid causing damage and leakage, do not bump the vitreous china with great force. Do not use the product when the temperature is below 32°F (0°C).

 **WARNING: The remote control is only allowed to control the appliance within the sight of the toilet.**

 **WARNING: To reduce the risk of electrocution:**

Do not place or store this product where it can fall or be pulled into a bath or sink.

Do not place in or drop into water or other liquid.

Do not reach for a product that has fallen into water. Unplug immediately.

 **WARNING: To reduce the risk of burns, electrocution, fire, or injury to persons:**

Children, the elderly or invalids with disabilities from their body, sensitivity, or mental disabilities or lacking of common sense should use or get close to this product unless under close supervision. Children should be supervised to ensure that they do not play with the device.

Adjust the temperature of the seat for children, the elderly, or those who are incapacitated.

Avoid exposing skin to the heated seat for a prolonged period.

-  **CAUTION: Risk of personal injury.** Servicing of the UV cleaning device must only be performed by qualified service personnel.
-  **CAUTION: Risk of product damage.** Do not install this product in a location exposed to excessive moisture where condensation might form on the product surface. Provide adequate ventilation when bathing to avoid damage to the electronic components due to high humidity levels.
-  **CAUTION: Risk of product damage.** In areas where water may freeze in the pipes, make arrangements to keep the pipes warm. Any water remaining in the seat may freeze during winter storage. Allow the unit to warm to room temperature before reinstalling or using.
-  **CAUTION: Risk of property damage.** When installing the product in the room, a stop valve should be installed within certain distance. For emergency circumstances, users should be able to close the water inlet valve without using any tools; otherwise unexpected failure may cause losses to the customer.
-  **CAUTION: Risk of property or product damage.** Pushing or pulling on the water connection may cause water leakage.
-  **CAUTION: Risk of product damage.** Do not apply excessive force to the spray wand.
-  **CAUTION: Risk of product damage.** To prevent damage to internal components during deodorizer block replacement, do not insert fingers or other objects into the deodorizer cavity.
-  **CAUTION: Risk of product damage.** Do not connect the power until the installation is completed to avoid product failure.
-  **CAUTION: Risk of product damage.** To open/close the cover or lift/lower the seat manually, do not force the cover or seat to move if the cover or seat is not moving easily. The cover or seat moves in the direction as the user pushes gently and stops moving if interrupted by obstacles in the way.
-  **CAUTION: Risk of product damage.** Do not place the remote control in a location that could be splashed with water. Do not immerse the remote control into liquids.

IMPORTANT! Use the supply hose and valve provided with the product. Do not reuse a previously installed hose and valve.

NOTE: This product contains thermal protectors that may trip during storage or transportation in warm conditions, causing the unit to not operate. Allow the unit to cool to room temperature before installation or operation.

NOTE: The spray nozzle on the wand can become clogged over time with mineral deposits from the water. The spray wand should be cleaned when there is a reduction in spray performance.

Never operate the product if the power cord or plug is damaged, if the product is not working properly, if the product has been damaged, or dropped into water.

Keep the power cord away from heated surfaces.

Protect the plug from water splashes.

Turn OFF the power supply and water supply if there is water leakage with the hoses or the product, if the product is cracked or damaged, if abnormal noise or unusual odor occurs, if smoke comes out of the product, if the product becomes overheated.

Do not charge non-rechargeable batteries. Remove batteries from the devices that are not in use for a long time. Remove depleted batteries from appliances and dispose of the depleted batteries properly.

Prevent short circuits in power terminals.

Use this product only for its intended use as described in this manual. Only use attachments (such as angle valve) recommended by Kohler Co.

Do not lean on the cover when using this appliance to prevent the product from damage.

Never block the air openings of the product. Keep the air openings free of lint, hair, and the like.

Never use while sleeping or drowsy.

Never drop or insert any object into any opening or hose.

Do not use outdoors or operate where aerosol spray products are being used or where oxygen is being administered.

Connect this product to a properly grounded outlet only. See the "Grounding Instructions" section.

To reconnect the power supply after the power is shut off, wait until the beeping sound ends.

The use of this product is a supplement to and not a substitute for standard infection control practices; users must continue to follow all current infection control practices, including those related to the cleaning and disinfection of environmental surfaces.

If you encounter any complications with using the product, contact your dealer or wholesale distributor, or contact the Customer Care Center using the information located in the front of this manual.

SAVE THESE INSTRUCTIONS

Grounding Instructions

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an electrical outlet that is properly installed and grounded.

 **DANGER: Risk of electric shock.** Improper use of the grounding plug can result in a risk of electric shock.

If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire.

Check with a qualified electrician or service personnel if the grounding instructions are not completely understood, or if in doubt whether the product is properly grounded.

This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Verify that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. Do not modify the plug provided. If the plug does not fit the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the connection should be made by qualified service personnel.

Do not use an extension cord with the product.

Thank You for Choosing KOHLER

Need help? Contact our Customer Care Center.

- Mainland China: +(86) 800-820-2628, +(86) 400-820-2628
- Hong Kong (China), Macau (China), Taiwan (China): +(852) 3125-7728
- **Care and cleaning:** kohler.com.cn/support/care-and-cleaning/

Warranty

This product is covered under the **Three-Year Limited Warranty for KOHLER® Plumbing Products**, found in the packed Compliance Certification.

Product Specifications

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Flush Volume	Eco Flush: 0.8 gal (3.0 L) Full Flush: 1.0 gal (3.8 L)	
Water Efficiency Grade	Grade 2	
Rough-In Distance	K-37981T-** / K-37983T-**: 12" (305 mm) K-37982T-** / K-37984T-**: 15-3/4" (400 mm)	
Water Supply	Min Inlet Water Pressure: 0.07 MPa (dynamic pressure) Max Inlet Water Pressure: 0.74 MPa	
Rated Voltage	220 VAC, 50 Hz	
*Rated Power	990 W	
Power Cord Length	About 43-5/16" (1100 mm)	
Product Dimensions	About 28-3/16" (716 mm) L x 17-15/16" (456 mm) W x 20-13/16" (529 mm) H	
Product Weight	About 101.4 lb (46 kg)	
Inlet Water Temperature	33.8°F (1°C) - 95°F (35°C)	
Environmental Temperature	33.8°F (1°C) - 104°F (40°C)	
Wash Features	Rear Wash	Equipped with five adjustable settings.
	Front Wash	Equipped with five adjustable settings.
	Boost Wash	Equipped with five adjustable settings.
	Flow Rate (water pressure at 0.2 MPa)	No less than 500 mL/min for rear wash at the highest setting
	Water Temperature	OFF / Adjustable with five temperature settings between around 87.8°F (31°C) - 102°F (39°C)
	Max Single Spray Duration	About 300 s
	Wand Position	Rear Wash: Adjustable with five settings Front Wash: One setting
	Pulsating Wash	ON/OFF
	Moving Wash (for Rear Wash and Boost Wash Only)	ON/OFF
	3D Wash (for Rear Wash Only)	ON/OFF
Comfort	Safety Devices	Water Overheat Protection: Thermal Fuse Counterflow Prevention: Check Valve
	Seat Temperature	OFF / Adjustable with five temperature settings between around 82.4°F (28°C) - 96.8°F (36°C)

	Cover Open/Close	Manual, Automatic by Cover Sensor (for 37981T-** and 37982T-** only), Automatic (for 37981T-** and 37982T-** only) by Foot Sensor, and Remote Control (for 37981T-** and 37982T-** only)
	Seat Lifting/Lowering	Manual, Automatic (for 37981T-** and 37982T-** only) by Foot Sensor, and Remote Control (for 37981T-** and 37982T-** only)
	Dryer	Air Temperature: OFF / Adjustable with five settings Safety Device: Thermal Fuse
	Air-Care (Deodorizer)	Yes
	Remote Control	Yes (Refer to the Quick Reference Guide)
Sanitary	Manual Spray Wand Cleaning	Yes (Extends the rear spray wand for manual cleaning)
	UV Cleaning for Spray Wand	Yes
	Seat and Cover	Anti-Bacterial Materials
Other	Additional Safety Devices	Circuit Breaker Thermal Fuse
	Control Panel	Yes
	Seat Sensor	Yes
	Nightlight	Yes (The nightlight illuminates inside the bowl when the feature is enabled and light levels are low, and is not intended for lighting purpose outside the bowl.)
	Flushing Options	Automatic, Manual, Remote Control, and Foot Sensor Flush
	Filter	Yes (For K-37981T-** and K-37982T-** Only)

NOTE: Power value test conditions: dynamic pressure: 2 bar (0.2 Mpa); inlet water temperature: 15°C (59°F); seat temperature: stable, with seat temperature setting deactivated; water temperature: run a wash feature until the water temperature is stable, with water temperature setting deactivated

NOTE: The water efficiency label applied to the toilet indicates the water efficiency grade and other performance of the product, which is a marking of product conformity.

NOTE: All the specifications in the table are applicable for the full-featured K-37981T-** and K-37982T-**. The auto seat and cover feature and water filtration feature are unavailable for K-37983T-** and K-37984T-**. Refer to the Configuration Matrix for the differentiated features of the toilet models.

Preparations for Initial Use

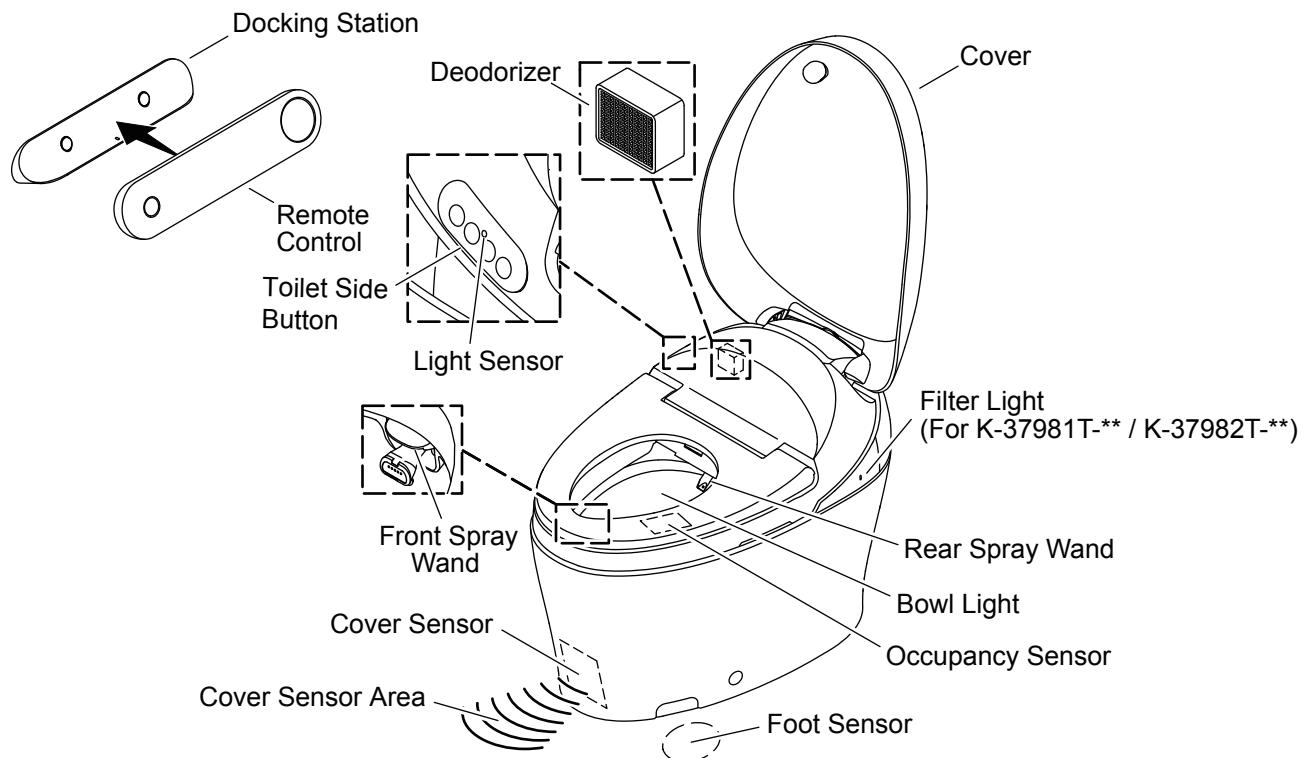
NOTE: When electrical power is connected to the toilet, the toilet will automatically go through a start-up sequence. The sequence includes wand movement, waterline purge, and nightlight blinks. The toilet will go silent when the start-up sequence is complete.

- Confirm that the water inlet valve is ON.
- Confirm that the power supply is connected.
- Confirm that the remote control batteries have been installed correctly.
- Confirm that the plastic film wrapping around the product has been removed.
- Confirm that there is no obstacle in front of the toilet.
- Confirm that the toilet has completed the start-up sequence.
- When used for the first time, the toilet is in the default state. For default settings, refer to the "Default Settings" section.

Default Settings

Front Wash	Water Temperature: Mid Water Flow Intensity: Mid
Rear Wash/Boost Wash	Water Temperature: Mid Water Flow Intensity: Mid Wand Position: Mid
Seat Temperature	Mid
Air Temperature	Mid
Cover Sensor Range	Medium
Automatic Flush	Enabled (Automatic Flush Without Closing Cover)
Time Setting for Automatic Flush With Closing Cover	Medium
Nightlight	Enabled
Energy Save	Disabled
Automatic UV Cleaning	Enabled
Foot Sensor	Enabled
Air Care	Enabled
Prolonged Seating Indicator	Disabled
Auto Seat/Water Temperature	Disabled
Auto Cover Open/Close	For K-37981T-** / K-37982T-**: Enabled For K-37983T-** / K-37984T-**: N/A

Features



NOTE: The foot sensor will only function when the blue light illuminates in the foot sensor area as shown.

Operation Options

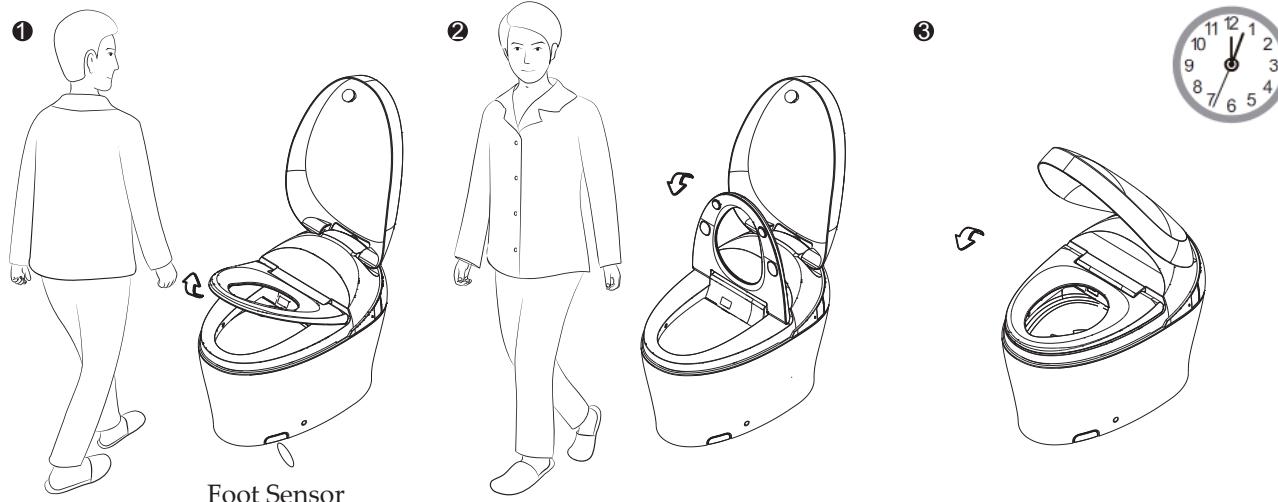
- Remote Control** - When paired with the toilet, the remote control operates the toilet features. Refer to the "Remote Control Setup" section in the Quick Reference Guide for more information.
- Toilet Side Button** - Located on the side of the toilet, the toilet side button allows easy access to primary toilet features.

Flushing Options

- Users may choose "eco flush" that uses 0.8 gal (3 L) of water per flush or "full flush" that uses 1.0 gal (3.8 L) of water per flush.
- Remote Control Flush** - The user can press the **"Full Flush"** or **"Eco Flush"** icon on the remote control to flush the toilet.
- Toilet Side Button** - The user can press the **"Full Flush"** icon on the toilet side button to flush the toilet.
NOTE: During a power outage, the user may press and hold the **"Full Flush"** icon on the toilet side button to manually flush the toilet.
- Automatic Flush** - a) **Seat Use:** With the lid open, the user sits down and uses the toilet. After a certain period of time, the toilet automatically flushes and the lid closes automatically.



□ **Automatic Flush -b)** Male Urination: With the lid open, the user manually or foot-operatedly lifts the seat within the sensing range. After use, the user leaves the sensing area for a certain period of time, the toilet automatically flushes and the lid and seat close automatically.



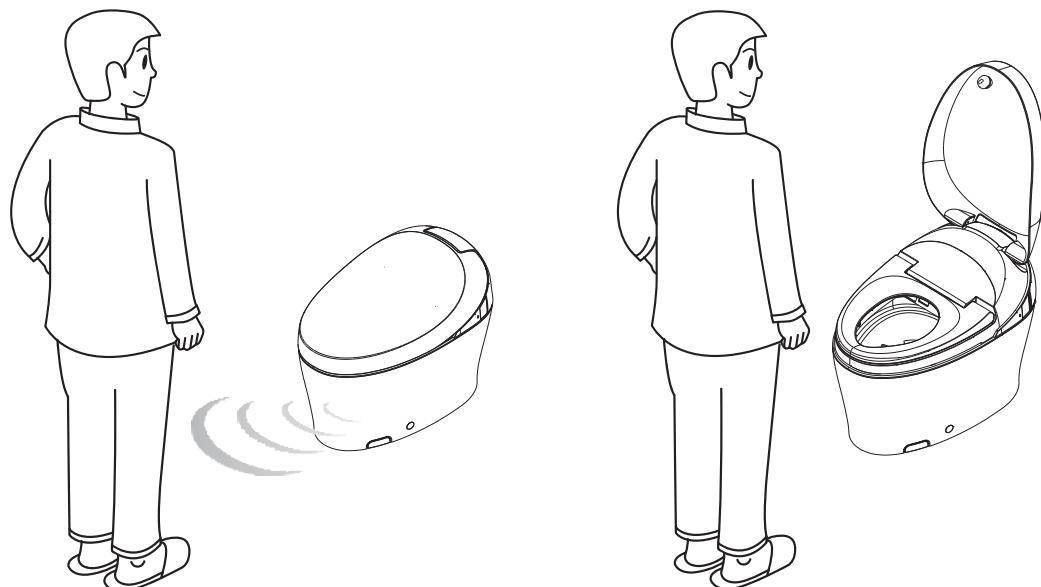
NOTE: 1. If the automatic flush function is disabled, the user can flush using the control panel buttons or the remote control.
 2. The automatic flush function only works when the flush setting on the remote control is enabled.
 3. The effective area for the foot sensor refers to the blue light spot area within approximately 6 cm from the edge of the ceramic.

Seat and Cover

⚠ WARNING: Risk of product damage. Using excessive force to move the cover and seat may cause damage.

⚠ CAUTION: Risk of product damage. To open/close the cover or lift/lower the seat manually, do not force the cover or seat to move if the cover or seat is not moving easily. The cover or seat moves in the direction as the user pushes gently and stops moving if interrupted by obstacles in the way.

□ **Cover Sensor (For K-37981T-** / K-37982T-**)** - When the cover auto-open/close feature is enabled, a motion sensor on the front of the toilet automatically opens the cover. The motion sensor range can be set to near, medium, or far. Sensor range may vary depending on your bathroom layout. When the user leaves the sensor range, the toilet automatically closes the cover after approximately 3 minutes. **Note:** Avoid moving obstacles within approximately 27-9/16" (700 mm) in front of the toilet to prevent the cover from opening unexpectedly. To disable the Cover Open/Close feature, refer to the "Enable/Disable Automatic Features" section in the Quick Reference Guide.



- Foot Sensor (For K-37981T-** / K-37982T-**)** - When enabled and a user's foot is detected to enter the foot sensor area as shown, the seat/lid can be opened/closed, and the flush function can be activated. When seated, the foot sensor is inoperative. Foot sensing once→Open the lid → Foot sensing once→Open the seat → Foot sensing once→Flush → Foot sensing once→Close the seat and lid. If the product is set to closed-lid flush mode, foot sensing once to close the seat, close the lid, and flush.
- Occupancy Sensor** - The occupancy sensor area is as shown and detects a seated user. The cleansing features will function only when a user is seated.
- Heated Seat** - When activated, the seat features an adjustable heating option that will keep the seat warm.
- Automatic Energy-saving** – When enabled, the toilet automatically detects low-usage time periods and reduces the heating temperature of the seat to optimize energy consumption.

Wash Features

- Front Wash** - Front wash features adjustable water temperature, adjustable water pressure, and pulsating wash.
- Rear Wash** - Rear wash features adjustable positioning, adjustable water temperature, adjustable water pressure, and 3D wash.
- Dryer** - The dryer features adjustable air temperature that helps dry the user after washing.

Lighting

- Nightlight** - The bowl light automatically illuminates when the light sensor detects low lighting conditions.

Cleaning

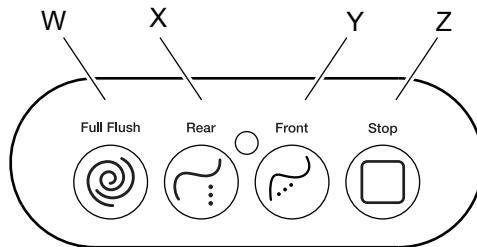
- Air-Care** - When enabled, the toilet automatically activates the feature after detecting the user is seated on the toilet.
- Wand Rinse** - The spray wand is rinsed with tap water when a wash feature is activated and rinsed with disinfectant water after the user leave the toilet seat.
- Ceramic Bowl Rinse** - After the user finishes using the toilet and leaves, the ceramic bowl is automatically sprayed with disinfectant water once the flushing process is complete.
- Automatic UV Cleaning** - When enabled, the feature is activated after the toilet has not been used for hours. The spray wand is cleaned daily with UV light.
- Manual Cleaning Mode** - Extends the rear spray wand to allow manual cleaning of the rear spray wand.
- Filter (For K-37981T-** / K-37982T-**)** - The filter light alerts you when the filter needs to be installed or replaced, or when the filter is not secured in place.

NOTE: Disinfectant Water (Disinfectant water refers to water generated through electrolysis by an electrolysis device, which ionizes chlorine ions in tap water to produce hypochlorous acid.) : During the electrolysis cycle, the generated sanitizing water automatically sprays onto the nozzle surface for bacterial elimination, achieving a >90% bactericidal rate(Tested under Enterprise Standard for Kohler Intelligent Toilets Q31/0113000288C001 when tap water chlorine ion concentration exceeds 24 ppm. Note that sanitizing efficacy may vary with local water quality (chloride ion levels). The electrolysis cycle activation method is detailed in the operational manual. Testing agency: China Household Electric Appliance Research Institute.)

NOTE: UV Sterilization (UV sterilization refers to the use of ultraviolet light generated by a UV lamp to eliminate bacteria. During the UV operational cycle, the nozzle surface undergoes UV exposure for bacterial disinfection, achieving a >99% bactericidal rate (Tested under GB/T 23131 within an 18mm×8mm irradiation area after one UV cycle. The UV exposure area is specified in the schematic diagram, and activation methods for the UV cycle are detailed in the operational manual. Testing agency: China Household Electric Appliance Research Institute.)

Directions for Use - Control Panel

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Toilet Side Button

NOTE: Features can be activated using the toilet side button on the side of the seat. All these features can also be activated using the remote control.

NOTE: For features with multiple settings, press the icon on the remote control to change the setting level. The last setting used will be saved for the next use.

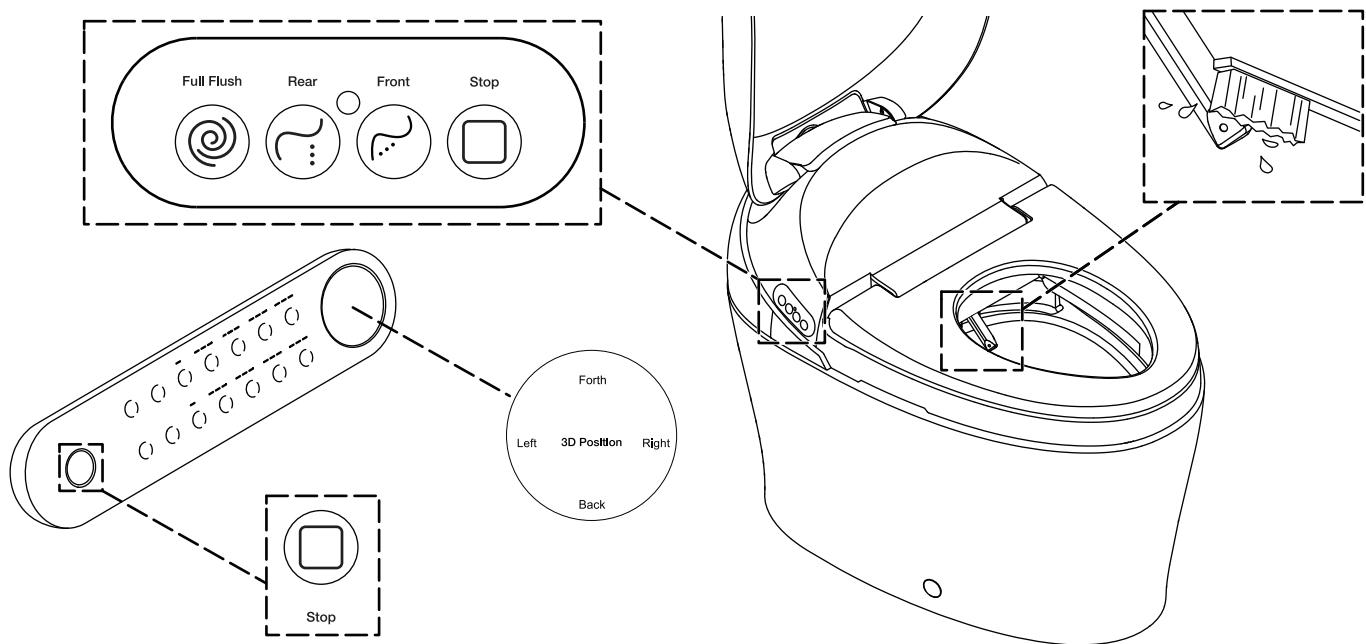
(W) - Full Flush: Press to flush the toilet with 1.0 gal (3.8 L). During a power outage, the user may press and hold the icon to use the manual flush feature.

(X) - Rear: While seated, press to activate the rear wash feature. The feature will stop after approximately 5 minutes.

(Y) - Front: While seated, press to activate the front wash feature. The feature will stop after approximately 5 minutes.

(Z) - Stop: Press to stop any activated wash features, manual wand cleaning, sanitize, dryer, or air-care feature. Press and hold the icon until a beep sounds to enter standby mode. In standby mode, the toilet conserves energy by deactivating automatic sensing, remote control, and heated seat features. When the user presses the icon again or sits on the seat, the toilet will exit standby mode and restore all features.

Cleaning the Rear Spray Wand



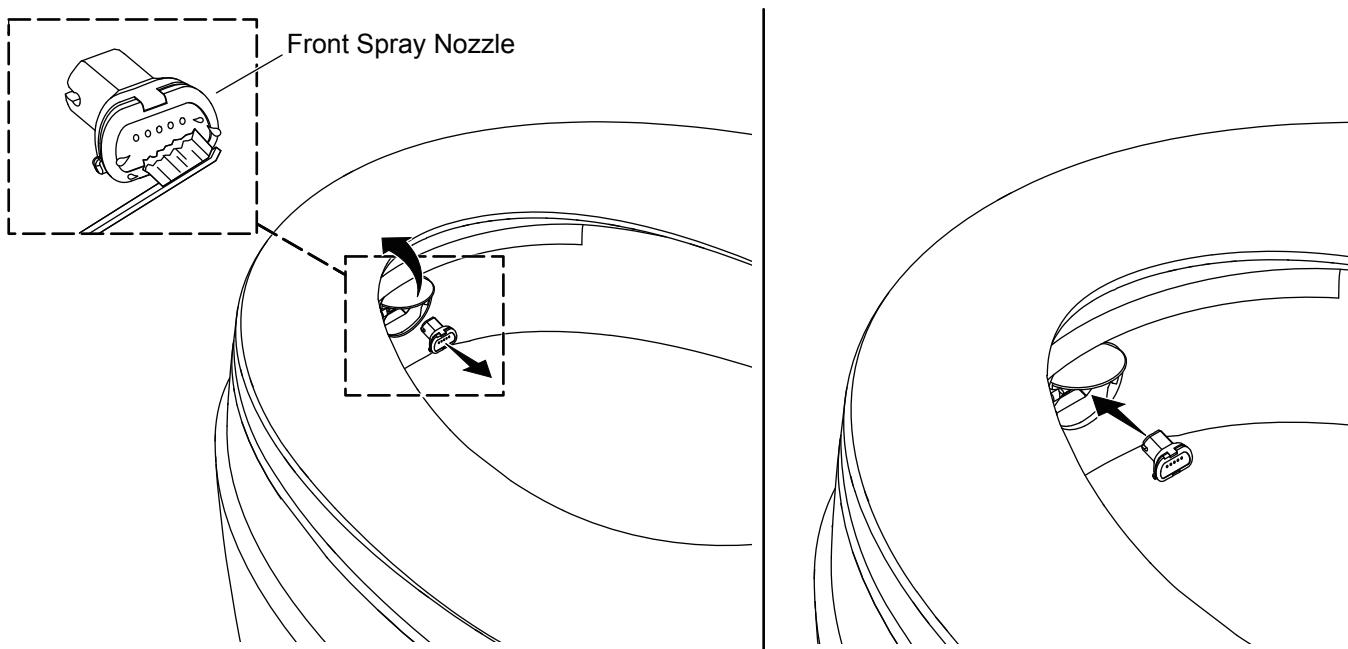
NOTE: The spray nozzle on the wand can become clogged over time with mineral deposits from the water. The spray wand should be cleaned when there is a reduction in spray performance.

NOTE: The spray wand can only be extended for cleaning when the seat is not occupied.

- Raise the seat cover and seat.
- Press and hold the “**Forth**” icon of the remote control.
- Clean the spray wand with a soft-bristled brush and warm water.
- Press and hold the “**Back**” icon of the remote control or press the “**Stop**” icon to retract the wand.

Cleaning and Replacing the Front Spray Wand

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NOTE: When reinstalling the front spray nozzle, make sure to secure the front spray nozzle into place.

NOTE: The spray nozzle on the wand can become clogged over time with mineral deposits from the water. The spray wand should be cleaned when there is a reduction in spray performance.

Cleaning the Front Spray Wand

- Raise the seat cover and seat.
- Gently open the front spray wand door with your finger.
- Gently pull out the front spray wand and hold the front spray wand.
- Optional:** Remove the front spray nozzle by pulling outwards.
- Use a soft-bristled brush and warm water to lightly brush the nozzle holes.
- Optional:** Reinstall the front spray nozzle on the wand as needed.
- Close the front spray wand door.

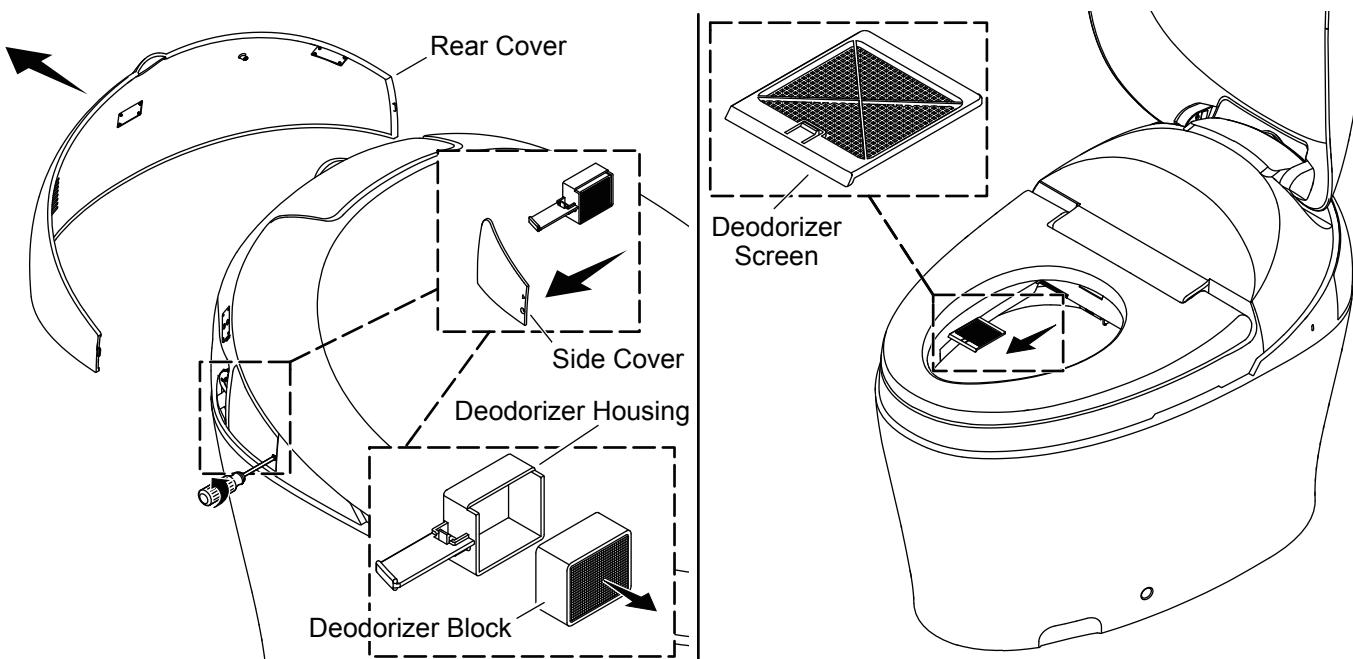
Replacing the Front Spray Wand Nozzle

- Raise the seat cover and seat.
- Gently open the front spray wand door with your finger.
- Align the new spray wand nozzle with the spray wand shaft and push the spray wand nozzle all the way on.
- Verify that the front spray nozzle is secured into place on the wand.
- Close the front spray wand door.



Scan the QR code to order the replaced part with the part number: 40689T-NA.

Replacing the Deodorizer and Cleaning the Deodorizer Screen



⚠ CAUTION: Risk of product damage. To prevent damage to internal components during deodorizer block replacement, do not insert fingers or other objects into the deodorizer cavity.

NOTE: Replace the deodorizer every 2 years or when the deodorizing performance decreases.

Replacing the Deodorizer

- Remove the rear cover of the seat.
- Using a screwdriver, uninstall the screw to remove the side cover. Retain the screw.
- Carefully remove the deodorizer housing from the seat.
- Remove the deodorizer block from the deodorizer housing.
- Insert the new deodorizer block into the deodorizer housing.
- Reinstall the deodorizer housing into the seat.
- Reinstall the side cover with the screw.
- Reinstall the rear cover of the seat.



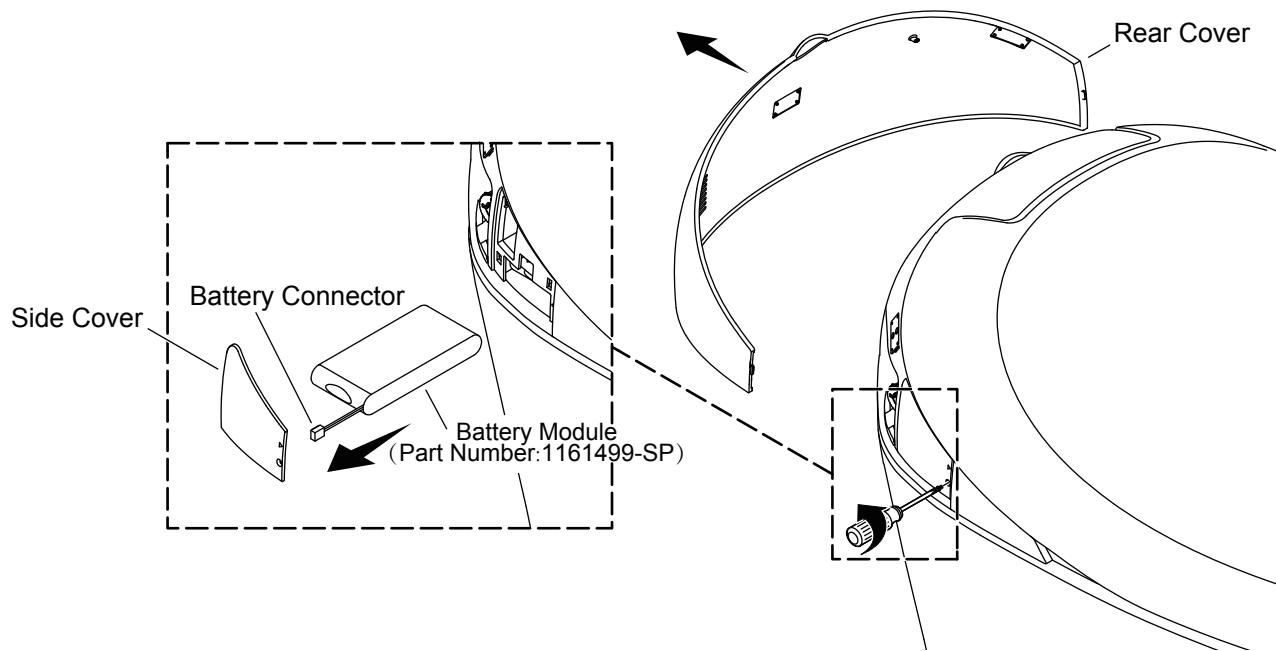
Scan the QR code to order the replaced part with the part number: 40688T-NA.

Cleaning the Deodorizer Screen

- Raise the cover and seat.
- Remove the deodorizer screen from the inside of the seat.
- Rinse debris from the deodorizer screen.
- Reinstall the deodorizer screen.

Replacing the Toilet Battery Module

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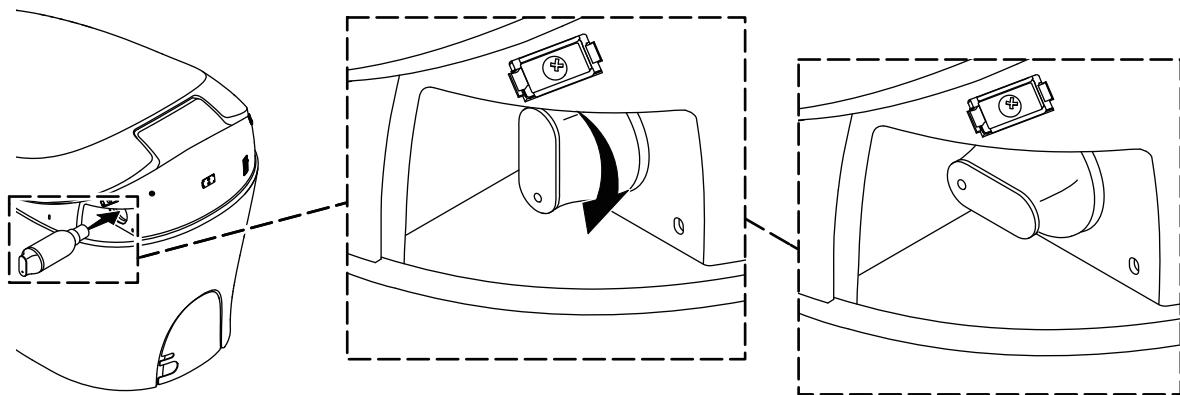
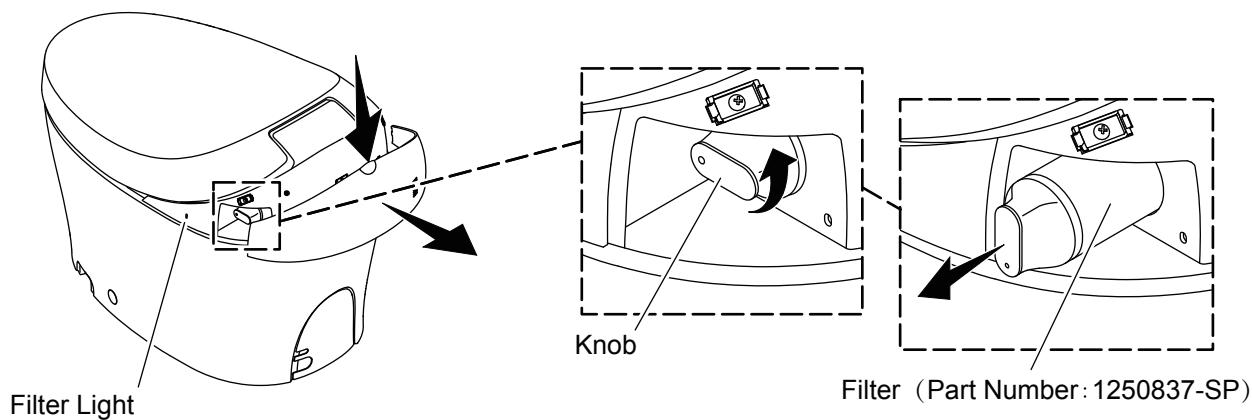


NOTE: The battery module provides emergency power to the toilet in the event of a power outage.

NOTE: If pressing on the "Full Flush" icon on the toilet side button does not activate flush in the event of a power outage, the toilet battery module needs to be replaced.

- Remove the rear cover of the seat.
- Using a screwdriver, uninstall the screw to remove the side cover.
- Disconnect the battery connector from the toilet and remove the battery module.
- Install the replacement battery module and reconnect the battery connector to the toilet.
- Reinstall the side cover.
- Reinstall the rear cover of the seat.

Replace the Filter



NOTE: The orange filter light indicates that the filter will be expired soon. The flashing orange filter light indicates that the filter has expired and needs to be replaced.

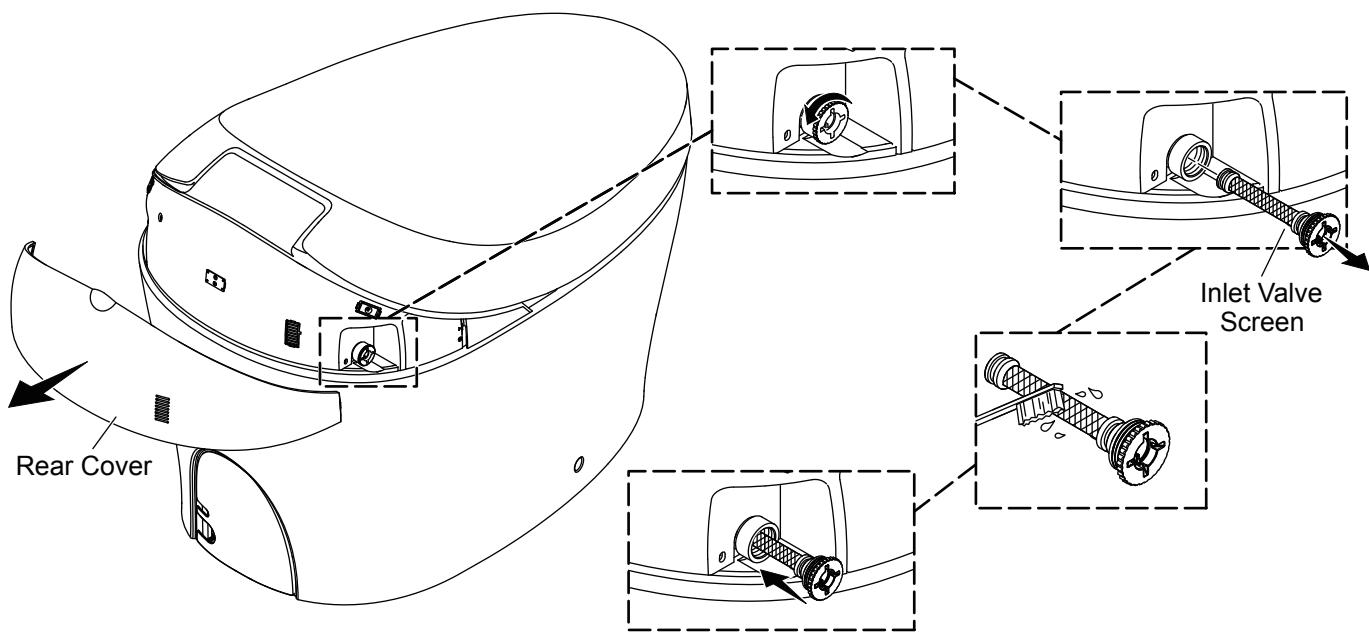
NOTE: Verify that the knob is oriented as shown when installed. If the filter is not secured into place, the filter light will flash orange and white alternatively.

NOTE: Only replace the filter when the power is ON. The orange filter light will NOT turn off if the filter is replaced when the power is OFF. Uninstalling and reinstalling the filter when the power is restored will reset the filter light and prevent the filter light from flashing or staying on.

- Push as shown to remove the rear cover of the seat.
- Rotate the knob to remove the old filter.
- Install the new filter. Press gently and rotate the knob to secure the new filter in place.
- Reinstall the rear cover of the seat.

Cleaning the Inlet Valve Screen

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NOTE: If the volume of flushing water is reduced, inspect, clean, and replace the inlet valve screen as needed.

- Unplug the power cord from the electrical outlet.
- Turn OFF the water at the angle valve.
- Remove the rear cover of the seat.
- Unthread and remove the inlet valve screen.
- Inspect the inlet valve screen.
- If the inlet valve filter is damaged, replace the filter.
- If the inlet valve filter is clogged, clean the inlet valve screen with a soft-bristled brush.
- Reinstall the inlet valve screen.
- Reinstall the rear cover of the seat.
- Turn ON the water supply.
- Plug the power cord into the electrical outlet.

Care and Cleaning

General Cleaning

For the best effect, follow all the instructions carefully during the cleaning and maintenance of your product.

 **WARNING: Risk of property or product damage.** Do not use calcium hypochlorite based cleaners which could cause damage to the flushing mechanism. Kohler Co. will not be responsible for any damage resulting from the use of calcium hypochlorite based cleaners.

 **WARNING: Risk of product damage.** Do not throw into the toilet the items that will cause the toilet to block such as diapers, and sanitary napkins and tampons. To avoid causing damage and leakage, do not bump the vitreous china with great force. Do not use the product when the temperature is below 32°F (0°C).

IMPORTANT! Do not flush the seat cover and remote control directly with water.

IMPORTANT! For hard water area, clean the toilet with toilet bowl cleaners at least once a week to ensure that the toilet flushes properly. Use a long-handled brush to clean as far into the trapway as possible to prevent mineral deposits from forming. To avoid damaging the vitreous china shell or the surface of the toilet bowl, follow the bowl cleaner manufacturer's instructions carefully.

NOTE: The effectiveness of the cleaning process depends on factors such as water hardness, temperature, precise composition of the cleaning solution, variations in cleaning regulations, and the status of the cleaning product. Kohler Co. cannot guarantee the validity of these rules, as these factors may change.

NOTE: Failure to follow the cleaning instructions will void the Kohler Co. warranty.

- Always test your cleaning solution on an inconspicuous area before applying to the entire surface.
- Do not immerse the product in a cleaning solution.
- Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.
- Wipe surfaces clean and rinse completely with water immediately after applying cleaner. Rinse and dry any overspray that lands on nearby surfaces.

Cleaning the Seat

 **WARNING: Risk of property or product damage.** When cleaning the open seat, avoid applying excessive force to prevent product damage.

- Do not use abrasive cleanser or sanitizer inside the spray tank for cleaning.
- Avoid exposing the seat surface to corrosive chemicals or cosmetics, such as nail polish or after-shave, as this may cause damage.

Cleaning the Stainless Steel Parts

- Clean surface with neutral soap-water, then wipe entire surface with clean soft sponge or cloth.
- Do not use full-strength bleach or ammonia cleaning solutions. Chemically active cleaning solutions can damage the surface.

Troubleshooting

This troubleshooting guide is for general aid only. A Kohler Co. Authorized Service Representative (ASR) or qualified electrician should correct any electrical problems. For warranty service, contact your dealer or wholesale distributor, or contact the Customer Care Center using the information located in the front of this manual.

Start Up

When electrical power is connected to the toilet, the toilet will automatically go through a start-up sequence. The sequence includes wand movement, waterline purge, and nightlight blinks. The toilet will go silent when the start-up sequence is complete.

If the toilet does not function correctly upon completing the start-up sequence, or fails to start, contact the Customer Care Center using the information located in the front of this manual.

Small Children

The automatic flush and cleansing features are activated by a sensor located inside the seat. Small children may not be tall enough to be detected by the sensor.

Power Troubleshooting

Symptoms	Probable Cause	Recommended Action
1. The toilet does not respond.	<ul style="list-style-type: none"> A. A power outage occurred. B. The power cord is unplugged from the electrical outlet. C. The Ground-Fault Circuit-Interrupter (GFCI) or Residual Current Device (RCD) is tripped. D. The toilet is in standby mode. 	<ul style="list-style-type: none"> A. Wait for electrical power to be restored. B. Plug the power cord into a GFCI or RCD electrical outlet. C. Reset the GFCI or RCD. D. Press the "Stop" icon on the toilet side button to reactivate the toilet.
2. The nightlight does not turn ON.	<ul style="list-style-type: none"> A. The nightlight feature is not enabled. B. The light sensor lens is dirty. C. The light levels are high. 	<ul style="list-style-type: none"> A. Enable the nightlight. Refer to the "Enable/Disable Automatic Features" section in the Quick Reference Guide. B. Clean the light sensor lens on the toilet side button. C. Normal operation. If needed, test by covering the light sensor lens.

Flush Troubleshooting

Symptoms	Probable Cause	Recommended Action
1. The toilet does not flush.	<ul style="list-style-type: none"> A. A water outage occurred. B. The water supply to the toilet is not turned ON. C. A power outage occurred. D. The toilet is in standby mode. E. A wash feature is in use. 	<ul style="list-style-type: none"> A. Wait till water is restored. B. Turn ON the water supply at the angle valve. C. Wait for electrical power to be restored. D. Press the "Stop" icon on the toilet side button to reactivate the toilet. E. Verify the flush after the wash process has completed.

Symptoms	Probable Cause	Recommended Action
2. The toilet does not flush automatically.	A. The automatic flush feature is not enabled.	A. Activate automatic flush. Refer to the "Enable/Disable Automatic Features" section in the Quick Reference Guide.
3. The flushing power is insufficient.	A. The inlet valve screen is clogged. B. The angle valve is partially open. C. The water pressure is insufficient.	A. Clean the inlet valve screen. Refer to the "Cleaning the Inlet Valve Screen" section. B. Fully open the angle valve. C. Inspect the inlet hose. Remove the kink in the hose or make a wider loop to restore normal water pressure.

Seat and Cover Troubleshooting

Symptoms	Probable Cause	Recommended Action
1. The seat cover does not open or close.	A. There are foreign objects on the seat. B. The seat is wet. C. The previous open/close process was interrupted.	A. Remove any foreign objects from the seat. B. Dry the seat. C. Open/close the seat cover manually or using the remote control. Verify that the open/close process is not interrupted.
2. The seat cover does not open automatically.	A. The auto cover open/close feature is not enabled. B. The user does not enter the sensor range. C. The toilet is flushing.	A. Activate the auto cover open/close feature. Refer to the "Enable/Disable Automatic Features" section in the Quick Reference Guide. B. Enter the sensor range. C. Wait until the flush has completed.
3. The seat cover does not close automatically.	A. The auto cover open/close feature is not enabled. B. The user does not leave the sensor range. C. The toilet is flushing.	A. Activate the auto cover open/close feature. Refer to the "Enable/Disable Automatic Features" section in the Quick Reference Guide. B. Leave the sensor range. C. Wait until the flush has completed.
4. The seat is not heated.	A. The toilet is in standby mode. B. The temperature setting is too low.	A. Press the "Stop" icon on the toilet side button to reactivate the toilet. B. Adjust the heated seat temperature setting using the remote control.

Wash Troubleshooting

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Symptoms	Probable Cause	Recommended Action
1. Low or no water flow from the spray wand.	<ul style="list-style-type: none"> A. A water outage occurred. B. The water supply to the toilet is not turned ON. C. The angle valve is partially open. D. The toilet is in standby mode. E. The sensor does not detect the user. F. The inlet valve screen is clogged. G. The water pressure is insufficient. H. For K-37981T-** / K-37982T-**: The filter was installed incorrectly. 	<ul style="list-style-type: none"> A. Wait till water is restored. B. Turn ON the water supply at the angle valve. C. Fully open the angle valve. D. Press the "Stop" icon on the toilet side button to reactivate the toilet. E. Small children may not be detected. Adjust the sitting position or reseat. F. Clean the inlet valve screen. Refer to the "Cleaning the Inlet Valve Screen" section. G. Remove the kink in the hose or make a wider loop to restore normal water pressure. H. Install the filter correctly. Refer to the "Install the Filter" section in Installation Instructions packed with the product.
2. The toilet stops washing.	<ul style="list-style-type: none"> A. The flush stops after approximately 5 minutes. B. The user is not detected by the seat sensor. 	<ul style="list-style-type: none"> A. Normal operation. Reactivate flush as needed. B. Adjust the sitting position. Reseat if needed.
3. Water flows from the spray wand unexpectedly when no user is seated.	<ul style="list-style-type: none"> A. There are foreign objects on the seat. B. The seat is wet. 	<ul style="list-style-type: none"> A. Remove any foreign objects from the seat. B. Dry the seat.
4. The dryer stops working.	<ul style="list-style-type: none"> A. The air flow stops after approximately 4 minutes. B. The user is not detected by the seat sensor. 	<ul style="list-style-type: none"> A. Normal operation. No action is needed. Repress the "Dryer" icon as needed. B. Adjust the sitting position. Reseat if needed.
5. The UV cleaning does not work properly.	<ul style="list-style-type: none"> A. The toilet detects a seated user. B. There are foreign objects on the seat. C. The seat is wet. 	<ul style="list-style-type: none"> A. Leave the seat, close the seat cover, and reactivate the UV cleaning feature by pressing the "Sanitize" icon. B. Remove any foreign objects from the seat. C. Dry the seat.
6. The air-care feature does not work.	<ul style="list-style-type: none"> A. The user is not detected by the seat sensor. B. The automatic air-care feature is not enabled. C. The air-care feature is interrupted by mistakenly pressing the "Stop" icon. 	<ul style="list-style-type: none"> A. Adjust the sitting position. Reseat if needed. B. Activate the automatic air-care feature. Refer to the "Enable/Disable Automatic Features" section in the Quick Reference Guide. C. Press the "Air-Care" icon to activate the air-care feature. If needed, leave the seat for approximately 2 seconds and reseat.
7. The toilet beeps while occupied.	<ul style="list-style-type: none"> A. The seat has been occupied for an extended time. 	<ul style="list-style-type: none"> A. Normal operation. No action required.

Remote Control Troubleshooting

Symptoms	Probable Cause	Recommended Action
1. The remote control does not turn on.	<ul style="list-style-type: none">A. The batteries are not properly installed.B. The batteries are depleted.	<ul style="list-style-type: none">A. Reinstall the batteries. Refer to the "Install the Docking Station and Remote Control Batteries" section in the Installation Instructions.B. Replace the batteries. Refer to the "Replacing the Remote Control Batteries" section in the Quick Reference Guide.
2. The remote control does not connect to the toilet.	<ul style="list-style-type: none">A. The remote control battery power is too low for the remote control to operate.B. The remote control is too far from the toilet to receive a signal.C. The toilet has no power.D. The toilet is in standby mode.E. The remote control is not paired with the toilet.	<ul style="list-style-type: none">A. Replace the batteries. Refer to the "Replacing the Remote Control Batteries" section in the Quick Reference Guide.B. Move the remote control closer to the toilet to regain a connection. Refer to the "Remote Control Setup" section in the Quick Reference Guide.C. Supply power to the toilet.D. Press the "Stop" icon on the toilet side button to reactivate the toilet.E. Pair the remote control to the toilet. Refer to the "Remote Control Setup" section in the Quick Reference Guide.

Description of Content of Hazardous Substances in Product

EN

Reclaim Indication

When the product exceeds service life or is unable to use after repair, do not throw the product away in the normal trash. Please dispose the waste electronic parts through a qualified reclamation enterprise. Make sure the product is handled properly. Disposing of product must be done in accordance with the local or national government law.

Statistics of Contents of Toxic or Hazardous Substances or Elements

Part Name	Statistics of Contents of Toxic or Hazardous Substances or Elements In Product									
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr (VI))	Polybrominated biphenyls (PBBs)	Polybrominated diphenyl ethers (PBDEs)	Dibutyl phthalate (DBP)	Diisobutyl phthalate (DIBP)	Butyl benzyl phthalate (BBP)	Bis(2-ethylhexyl) phthalate (DEHP)
Plastic Assy	O	O	O	O	O	O	O	O	O	O
Control Assy	X	O	O	O	O	O	O	O	O	O
PCB Assy	X	O	O	O	O	O	O	O	O	O
Motor Assy	X	O	O	O	O	O	O	O	O	O
Wire Harness Assy	O	O	O	O	O	O	O	O	O	O
Water Inlet Assy	O	O	O	O	O	O	O	O	O	O
*Wand Assy	O	O	O	O	O	O	O	O	O	O
Heater Assy	X	O	O	O	O	O	O	O	O	O
*Remote Control Assy	X	O	O	O	O	O	O	O	O	O
*Battery	O	O	O	O	O	O	O	O	O	O
*Ceramic Assy	O	O	O	O	O	O	O	O	O	O
*Water Tank Assy	O	O	O	O	O	O	O	O	O	O

Note1: O: Indicates that the homogeneous substance in the material composition is below the high limits of the current national standard.

X: Indicates that at least one of the homogeneous substance in the material composition exceeds the high limits of the current requirements .

Note2: Components not listed above indicates that the homogeneous substance in the material composition is below the high limits of the current national standard.

*: Indicates that only partial product series contains this substance.

Note: The information provided is based on the supplier data and Kohler inspection results.

The product is designed not to hurt the environment. Under current technology, all hazardous materials have been used in the smallest amounts possible. Kohler will strive to reduce the use of these hazardous materials used in this product.



The product "service life for environment protection" is 10 years; Kohler Company will specify product service life based on product characteristics. The product "service life for environment protection" is only effective when the product is used as described in the product specification.

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OF **KOHLER**®

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